

Rutherford County PAWS 2014

<p>1. Provide animal control services to Rutherford County residents, visitors, and animal population in order to reduce pet overpopulation, reduce preventable animal disease, and reduce attacks and injuries from violent animals.</p>	<p>1. a. Recruit and maintain/retain appropriate level of qualified staff and volunteers.</p>	
		<p>a. 360 Reviews b. 10 hour shifts for ACOs c. Improved uniforms</p>
	<p>1. a. Properly train and equip staff and volunteers.</p>	
		<p>a. 14 Employee Trainings b. Volunteer handbook and orientation updated c. Off-site storage of emergency supplies</p>
	<p>1. b. Conduct enforcement of all Federal, State and County laws and regulations.</p>	
		<p>a. 7087 animals impounded b. Updated rules and regulations c. New POV protocol d. At least 57 court appearances</p>
	<p>1. c. Conduct Spay and Neuter services</p>	
		<p>a. 1651 spay/neuter surgeries b. CATSNIP grant c. Animal Friendly Grant</p>
	<p>1. d. Conduct effective Rabies Control</p>	
		<p>a. Participation in Rabies Clinic</p>

- b. 18 positive rabies cases
- c. 542 bite/exposure cases
- d. 53,660 animals vaccinated in Rutherford County

1. e. Reduce expenditures by being excellent stewards of all resources

- a. 10 hour shifts for ACOs
- b. Improved Toughbooks and connectivity
- c. 3 new truck chassis and units
- d. Training officer and administrative assistant
- e. Computer mounts in trucks
- f. New POV protocol

2. Provide high quality customer service to citizens and exceptional animal care and medical treatment to the animals that come into RC Animal Care.

2. a. Provide and maintain a treatment and control facility that insures animals are treated humanely and imparts staff and visitors with a positive experience.

- a. New phone system
- b. Accel cleaning program
- c. Focus on phones/voicemail

2. b. Educate and train employees and volunteer workforce.

- a. 14 employee trainings
- b. Volunteer handbook and orientation updated
- c. Volunteers from State Farm
- d. Volunteers from Methodist Church

<p>3. Educate and inform the residents and visitors of Rutherford County in order to promote responsible pet ownership, and to increase adoptions of domestic animals.</p>	<p>3. a. Conduct effective community outreach and education programs.</p>	<p>a. 8 Educational Presentations</p> <p>b. Over \$21,000 donated to shelter</p> <p>c. Numerous donations of food and supplies</p>
	<p>3. b. Provide animal adoption services in order to decrease animal euthanasia</p>	<p>a. 33 Mobile/Lobby Adoption Events</p> <p>b. 1713 Adoptions</p> <p>c. 921 Returned to Owner/Transferred</p>