

RUTHERFORD COUNTY EMERGENCY MEDICAL SERVICE



PUBLIC SAFETY REPORT

MARCH 24, 2014  
FEBRUARY 2014 REPORT

**RUTHERFORD COUNTY EMERGENCY MEDICAL SERVICE**  
**MONTHLY SUMMARY FOR: FEBRUARY, 2014**

	<b>FY 2013-2014</b>	<b>FY 2012-2013</b>	<b>FY 2011-2012</b>	<b>2012-2013 YEAR-END TOTALS</b>
Total Number of Calls:	1,933	1,853	1,974	24,331
Average Response Time:	7.8	8	7.3	7.6
Number of DOA's for Month:	32	31	34	345
Number of Autopsies for Month: (Autopsy Fee - \$1,600)	13	11		
<b>Collections:</b>	<b>FY 2013-2014</b>	<b>FY 2012-2013</b>	<b>FY 2011-2012</b>	<b>2012-2013 YEAR-END TOTALS</b>
Total Billed:	\$1,195,286	\$1,185,112	\$1,238,111	\$14,817,328
Total Collections:	\$490,425	\$554,348	\$616,394	\$6,388,904
YTD Collections:	\$4,158,845	\$4,426,825	\$4,149,240	\$6,388,904
Projected Yearly Collections:	\$6,238,260	\$6,640,238	\$6,223,860	\$6,388,904
Per Cent Collections:	60%	80%	80%	63%
Insurance Write-offs:	\$381,926	\$490,151	\$469,299	\$4,648,816
Other Write-offs:	\$255,881	\$375,382	\$418,137	\$4,625,935

**NORTH-END SUPERVISOR VACANCIES: NONE**

**STATION/TEAM SHUTDOWNS: SMYRNA WEST X 1 HOUR**

**STATIONS WITH ONLY 1ST RESP: NONE**  
**(1 SHIFT = 24 HOURS)**

Unit	Ending Mileage	Miles Driven	Maint. Cost	AMBULANCES			Significant Repairs	Break-downs
				Fuel Cost	Oper. Cost	Cost/ Mile		
34	157,912	148	59.00	\$ 65	\$ 124	0.84	helicoil	
39	167,515	64	\$ -	\$ -	\$ -	-		
42	175,794	214	\$ 140	\$ 124	\$ 264	1.23	severe service shock	
44	186,110	2,032	\$ -	\$ 308	\$ 308	0.15		
45	172,538	0	\$ -	\$ 79	\$ 79	N/A		
46	180,998	716	\$ -	\$ 248	\$ 248	0.35		
47	197,942	0	\$ -	\$ -	\$ -	N/A		
48	180,751	2652	\$ 22	\$ 864	\$ 886	0.33	mount & balance tires	
49	173,526	152	\$ -	\$ 77	\$ 77	0.51		
51	157,070	371	\$ -	\$ 85	\$ 85	0.23		
52	174,050	410	\$ 422	\$ 147	\$ 569	1.39	heater hoses; valves	
54	167,127	441	\$ -	\$ 87	\$ 87	0.20		
57	146,327	1,861	\$ 258	\$ 649	\$ 907	0.49	indicator; bushing	
58	180,935	2,924	\$ 163	\$ 842	\$ 1,005	0.34	covers	
59	133,545	2,989	\$ 44	\$ 1,055	\$ 1,099	0.37	mount & balance tires	
60	89,327	306	\$ 766	\$ 90	\$ 856	2.80	radiator; valves	
61	225,975	3,095	\$ 4,393	\$ 1,058	\$ 5,451	1.76	new transmission; rotors	
62	77,389	2,061	\$ 997	\$ 772	\$ 1,769	0.86	fuel pump; hubs	
63	119,829	2,900	\$ 392	\$ 1,364	\$ 1,756	0.61	water pump; batteries	
64	101,962	2,929	\$ -	\$ 1,130	\$ 1,130	0.39		
65	121,927	3,195	\$ 607	\$ 1,293	\$ 1,900	0.59	calipers; hubs; pads	
66	52,478	2,127	\$ 378	\$ 781	\$ 1,159	0.54	hubs; pads	
67	82,231	2,437	\$ 494	\$ 882	\$ 1,376	0.56	hubs; relay; heater	
68	53,584	1,917	\$ 192	\$ 706	\$ 898	0.47	calipers	
69	2,384	2,384	\$ 1,144	\$ 892	\$ 2,036	0.85		
SR1	125,589	1,576	\$ 6,222	\$ 892	\$ 6,222	3.95	re-striping all vehicles in EMS colors	
<b>ALL VEHICLES / STOCK</b>			\$ 2,033		\$ 2,033			
<b>TOTALS:</b>		<b>39,901</b>	<b>\$ 18,726</b>	<b>\$13,598</b>	<b>\$32,324</b>			

**\*\* INDICATES SPARE UNITS \*\***

**TOTAL NUMBER OF CALLS UNITS RESPONDED TO - OUT OF ZONE**

								<b>TOTAL</b>
Salem-	66	MTSU-	33	Smyr. Cen.-	24	Eagleville-	5	
Burton-	70	Christiana-	25	StoneCrest-	33	Siegel-	31	<b>OUT OF ZONE CALLS</b>
Blackman-	39	Smyr. W.-	39	LaVergne-	13	Manchester-	131	<b>509</b>

**IN-SERVICES AND TRAINING**

1. Middle TN EMS Directors' Association Meeting
2. EMS Quarterly Meetings at Stonecrest Hospital
3. TrustPoint Hospital Code Drill
4. Roll Call with the Deputy Mayor
5. St.Thomas Rutherford Hospital Chest Pain Committee
6. Leadership Meeting
7. FSX Planning Meeting at EMA
8. Stroke Committee Meeting at St.Thomas Rutherford
9. Field Training Officer (FTO) Classes
10. \_\_\_\_\_
11. \_\_\_\_\_
12. \_\_\_\_\_

**P.E.D.A.L.**

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_

**T.O.P.S.**

1. Monthly Training / Hostage Rescue
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

**MEDICAL COVERAGE FOR SPECIAL EVENTS**

1. MTSU Basketball
2. MTSU Baseball
3. SRO Rodeo at MTSU's Miller Coliseum
4. Soccer Tournament
5. \_\_\_\_\_
6. \_\_\_\_\_
7. \_\_\_\_\_
8. \_\_\_\_\_
9. \_\_\_\_\_
10. \_\_\_\_\_
11. \_\_\_\_\_

**COMMUNITY RELATIONS**

1. WGNS Radio Program for Community Activities
2. St. Claire Seniors toured the Special Operations Building
3. Rutherford County Health Dept. Health Fair
4. Stonecrest staff meeting to organize EMS Day
5. Rutherford County Bicycle Safety Meeting
6. Blackman High School and Riverdale High School Pre-School - Community Helpers x 2 days
7. Southeast Baptist Pre-School Community Helpers
8. Siegel High School - Planning Meeting for MOCK crash
9. Yellow Dot Program
10. General Mills Emergency Planning Meeting
11. Chris Clark's Retirement Presentation

**S.O.R.T. SPECIAL OPERATIONS RESCUE TEAM**

1. Mass Casualty Awareness Class for VA Hospital employees
2. Monthly Dive Training
3. Haz-Mat call-out
4. Dive call-out at Percy Priest Lake
5. Assisted on numerous motor vehicle accident calls
6. \_\_\_\_\_
7. \_\_\_\_\_
8. \_\_\_\_\_
9. \_\_\_\_\_
10. \_\_\_\_\_
11. \_\_\_\_\_
12. \_\_\_\_\_
13. \_\_\_\_\_
14. \_\_\_\_\_
15. \_\_\_\_\_
16. \_\_\_\_\_
17. \_\_\_\_\_
18. \_\_\_\_\_

# Response Time Report

Beginning Date 2/1/2014

Ending Date 02/28/14

Emergency Crews Zone	Average Times		
	Response Time	Time On Scene	Transport Time
BLACKMAN	8.5	14.4	9.4
BURTON	6.4	12.4	6.6
CHRISTIANA	9.5	14.3	15.3
EAGLEVILLE	10.0	17.0	16.4
LAVERGNE	7.4	11.7	11.0
MANCHESTER	10.0	22.3	12.2
MTSU	7.5	13.2	9.6
SALEM	7.4	12.1	9.2
SIEGEL	9.0	15.5	10.9
SMY CNTL	8.3	14.7	10.1
SMY WEST	7.2	14.7	9.0
STONECREST	7.4	13.9	6.8
	<b>7.8</b>	<b>13.7</b>	<b>9.6</b>

# Public Safety Report

Beginning Date 2/1/2014

Ending Date 02/28/14

<u>District Calls</u>		
1	DOUG SHAFER	50
2	JACK BLACK	50
3	WILL JORDAN	68
4	ROBERT PEAY, JR.	82
5	CAROL COOK	95
6	JOE FRANK JERNIGAN	89
7	GARY L. FARLEY	62
8	TIFFANY JONES	65
9	STEVE SANDLIN	37
10	BRAD TURNER	130
11	RHONDA ALLEN	63
12	ROBERT STEVENS	101
13	JEFF JORDAN	118
14	CHARLIE BAUM	68
15	ADAM COGGIN	89
16	MATTHEW YOUNG	159
17	JEFF PHILLIPS	76
18	ALLEN MCADOO	111
19	JOYCE EALY	179
20	TREY GOOCH	67
21	CHANTHO SOURINHO	174
99	OUT OF COUNTY	0
<b>Total</b>		<b>1933</b>

<u>Nashville Calls</u>	
BLACKMAN	6
BURTON	3
CHRISTIANA	1
EAGLEVILLE	0
LAVERGNE	11
MANCHESTER	1
MTSU	0
OUT OF COUNTY	0
SALEM	79
SIEGEL	8
SMY CNTL	10
SMY WEST	6
STONECREST	24

<u>Transport Team Calls</u>	
GUIDANCE CENTER-CHURCH	0
GUIDANCE CENTER-SMYRNA	0
GUIDANCE CENTER-THOMPSON	0
STONECREST MEDICAL CENTER	5
STRH	47
VA TRIAGE	2
<b>Transport Team Total</b>	<b>55</b>
<b>911 Call Reponse</b>	<b>60</b>
<b>Transport Team Grand Total</b>	<b>115</b>

Calculate Report

Print Record

# Public Safety Report

Beginning Date 7/1/2013

Ending Date 02/28/14

## District Calls

1	DOUG SHAFER	586
2	JACK BLACK	433
3	WILL JORDAN	635
4	ROBERT PEAY, JR.	605
5	CAROL COOK	891
6	JOE FRANK JERNIGAN	773
7	GARY L. FARLEY	563
8	TIFFANY JONES	532
9	STEVE SANDLIN	380
10	BRAD TURNER	948
11	RHONDA ALLEN	614
12	ROBERT STEVENS	813
13	JEFF JORDAN	979
14	CHARLIE BAUM	629
15	ADAM COGGIN	641
16	MATTHEW YOUNG	1577
17	JEFF PHILLIPS	636
18	ALLEN MCADOO	1086
19	JOYCE EALY	1305
20	TREY GOOCH	610
21	CHANTHO SOURINHO	1770
99	OUT OF COUNTY	9
<b>Total</b>		<b>17015</b>

## Nashville Calls

BLACKMAN	28
BURTON	24
CHRISTIANA	13
EAGLEVILLE	8
LAVERGNE	65
MANCHESTER	7
MTSU	35
OUT OF COUNTY	1
SALEM	495
SIEGEL	55
SMY CNTL	50
SMY WEST	43
STONECREST	122

## Transport Team Calls

GUIDANCE CENTER-CHURCH	0
GUIDANCE CENTER-SMYRNA	0
GUIDANCE CENTER-THOMPSON	0
STONECREST MEDICAL CENTER	35
STRH	287
VA TRIAGE	5

<b>Transport TeamTotal</b>	<b>353</b>
<b>911 Call Reponse</b>	<b>580</b>
<b>Transport Team Grand Total</b>	<b>933</b>

Calculate Report

Print Record

Beginning Date 2/1/2014Ending Date 2/28/2014

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11	Zone 12	TOTAL
<b>1-Salem</b>	169	27	15	7	5	3	0	0	0	2	5	2	235
<b>2-Burton</b>	14	161	3	36	1	0	1	0	0	0	15	0	231
<b>3-Blackman</b>	27	2	106	0	1	3	1	0	1	0	4	0	145
<b>4-MTSU</b>	3	21	1	180	2	0	0	0	0	0	6	0	213
<b>5-Christiana</b>	20	0	1	0	50	0	1	0	0	1	0	2	75
<b>6-Smyrna West</b>	0	0	8	0	0	53	21	4	4	0	1	1	92
<b>7-Smyrna Central</b>	0	0	1	0	0	7	135	13	3	0	0	0	159
<b>8-Stonecrest</b>	1	0	0	0	0	4	14	99	13	0	0	1	132
<b>9-Lavergne</b>	0	0	0	1	0	0	4	7	92	0	1	0	105
<b>10-Eagleville</b>	4	0	0	0	1	0	0	0	0	27	0	0	32
<b>11-Siegel</b>	8	9	0	7	0	0	7	0	0	0	111	0	142
<b>12-Manchester</b>	6	3	0	119	2	0	0	0	0	0	1	17	148
<b>Support Truck</b>	13	7	0	26	5	4	8	6	10	1	14	2	96
<b>Transport Team</b>	87	7	3	4	0	2	0	6	1	0	5	0	115
<b>SORT Truck</b>	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Out-of-County</b>													0
<b>Other</b>													13
<b>TOTAL</b>	352	237	138	380	67	76	192	135	124	31	163	25	1933

St. Clair Street  
Senior Center



325 St. Clair St. • Murfreesboro, Tennessee • 37130

Terry Cunningham

Ms Terry,

Thank you for the lovely  
tour of the Special Operations Unit.  
None of us realized how much they do!  
The goodie bags were awesome.  
Let me know if you want to do a  
Presentation here sometime.  
Have a great week,

Brenda Elliott

**Terry Cunningham**

*Terry Cunningham*

**From:** Lashan Mathews [Lashan.Mathews@tn.gov]  
**Sent:** Tuesday, February 25, 2014 9:01 AM  
**To:** jmartin1908@yahoo.com; tamara.l.martin@gmail.com  
**Subject:** Community Health Day 2014

On behalf of the Rutherford County Health Department, Pi Nu Omega Chapter of Alpha Kappa Alpha Sorority, Inc. and Rutherford County Alumnae Chapter of Delta Sigma Theta Sorority, Inc. we would like to **THANK YOU** for making *Community Health Day 2014* at Patterson Park Community Center a success. We had an estimated 200 people in attendance and 32 vendors that participated this year and for that we would like to say "**THANK YOU**". We look forward to future events and if you ever should need any assistance from us please don't hesitate to call. If you have any feedback about this event and ways to make it better for next year please let us know. Once again thank you for all you do and for your service at *Community Health Day 2014*.

*Lashan Mathews*

Public Health Educator  
Rutherford County Health Department  
100 West Burton Street  
Murfreesboro, TN 37133  
Office: 615.898.7885 Fax: 615.898.7829  
[lashan.mathews@tn.gov](mailto:lashan.mathews@tn.gov)

Find us on Facebook "Rutherford County Government"

Marshall Jones  
& Steven Pope

Dear Sir,

During the night of February 25<sup>th</sup>,  
my husband, ... who is a  
Type 2 diabetic, had hypoglycemia,  
and I called your service to help him.  
I was terribly frightened, but their  
kindness and efficiency was absolutely  
wonderful. They immediately went  
to work trying to help him. They took  
him to the hospital. Several hours  
later, after we returned home, we  
talked about how proud we are  
to have such caring people to help

us when we need them the most.  
What they did for us meant so very  
much to both of us. We wanted  
you to know how much we  
appreciated it.

Sincerely,

Tim Solomon  
Jay Stallings

Christiana, TN 37037

Rutherford County Emergency Medical Services  
910 Old Salem Road  
Murfreesboro, TN 37129

To Whom It May Concern,

On February 26, 2014 at approximately 6:45 PM, my wife and I were involved in an auto accident on

Highway 41 at E. Gum Rd, Christiana, TN. Our car was hit and we rolled onto our side and slide and then rolled over.

Passerbys helped to get my car door open and my wifes door open. 911 was called and your agency responded.

I would like to commend EMT Tim Solomon and Paramedic Jay Stallings for their professionalism and compassion for us

which made our experience much calmer. We can't thank them enough.

Again our many thanks to your men, women and organization.

Respectfully,

**VACATION DENIALS FOR FEBRUARY, 2014**

<u>A SHIFT</u>		<u>B SHIFT</u>		<u>C SHIFT</u>	
<u>EMPLOYEE</u>	<u>HOURS</u>	<u>EMPLOYEE</u>	<u>HOURS</u>	<u>EMPLOYEE</u>	<u>HOURS</u>
None		Carper, Brian	24	Murphy, Kelsey	24
		Chapman, KC	24	Velasquez, Joanna	12
				Velasquez, Joanna	12
				Allen, Michael	24
				Velasquez, Joanna	12
<b>TOTALS</b>	<b>0</b>		<b>48</b>		<b>84</b>
<b>TOTAL VACATION HRS. DENIED FOR :</b>					<b>132</b>

**LEAVE HOURS TAKEN 02/01/13 THRU 02/28/13**

**PERSONNEL ON 911 TRUCKS**

<b>FMLA Sick Hours</b>	<b>408</b>
<b>FMLA Vac. Hours</b>	<b>0</b>
<b>Sick Hours</b>	<b>401</b>
<b>Vacation Hours</b>	<b>1454.5</b>
 <b>ESTIMATED COST:</b>	 <b>\$ 40,235.62</b>

**RUTHERFORD COUNTY, TENNESSEE  
BUDGET AMENDMENT REQUEST  
GENERAL FUND**

Requesting Department: Ambulance  
 Signature of Department Head: *[Signature]*  
 Date Requested: 24-Mar-14  
 Approved By: \_\_\_\_\_  
 Date Approved: \_\_\_\_\_

Account No. & Description	Original Budget	Amended to Date	Actual to Date	Requested Increase	Requested Decrease	Amended Appropriation
<b>118-55130-133 Paraprofessionals' Payroll</b>	\$ 3,987,259	\$ 3,987,259	\$ 2,434,712		\$ 104,000	\$ 3,883,259
<b>118-55130-105 Supervisor/Director Payroll</b>	\$ 1,256,822	\$ 1,256,822	\$ 819,647	\$ 12,000		\$ 1,268,822
<b>118-55130-169 Part-time Personnel Payroll</b>	\$ 350,000	\$ 350,000	\$ 273,751	\$ 80,000		\$ 430,000
<b>118-55130-187 Overtime Pay</b>	\$ 209,856	\$ 209,856	\$ 140,819	\$ 12,000		\$ 221,856
<b>118-55130-148 Dispatch Payroll</b>	\$ 421,745	\$ 421,745	\$ 261,499		\$ 3,800	\$ 417,945
<b>118-55130-119 Office Payroll</b>	\$ 207,651	\$ 207,651	\$ 133,544	\$ 3,800		\$ 211,451
<b>118-55130-451 Uniforms</b>	\$ 75,000	\$ 75,000	\$ 33,271		\$ 9,000	\$ 66,000
<b>118-55130-452 Utilities</b>	\$ 95,000	\$ 95,000	\$ 67,397	\$ 9,000		\$ 104,000

**EXPLANATION FOR ABOVE AMENDMENT REQUEST**

Salaries were increased in 105 and 119 after the budget was passed. We are requesting to transfer adequate funds from our paraprofessionals' payroll line item. Due to several personnel out on FMLA this year, we have used more overtime and part-time funds than we anticipated. We are requesting to transfer funds from our paraprofessionals' payroll line item into our overtime and part-time payroll line items. Due to an extremely cold winter, we have spent more in our utilities' line item than we had anticipated. We are requesting to transfer funds from our uniforms' line item into our utilities' line item.

**Finance Department Use Only**

Date Posted: \_\_\_\_\_  
 Posted By: \_\_\_\_\_

**RUTHERFORD COUNTY, TENNESSEE  
BUDGET AMENDMENT REQUEST  
GENERAL FUND**

Requesting Department: Ambulance  
 Signature of Department Head: *[Signature]*  
 Date Requested: 24-Mar-14  
 Approved By: \_\_\_\_\_  
 Date Approved: \_\_\_\_\_

Account No. & Description	Original Budget	Amended to Date	Actual to Date	Requested Increase	Requested Decrease	Amended Appropriation
<b>118-55130-312 Contracts w/Private Agencies</b>	\$ 89,310	\$ 89,310	\$ 53,599		\$ 12,000	\$ 77,310
<b>118-55130-708 Communication Equipment</b>	\$ 244,160	\$ 244,160	\$ 14,365	\$ 12,000		\$ 256,160
						\$ -
						\$ -
						\$ -
						\$ -
						\$ -
						\$ -
						\$ -
						\$ -
						\$ -
						\$ -

**EXPLANATION FOR ABOVE AMENDMENT REQUEST**

We had budgeted \$18,000 in our contracts' line item for a radio maintenance contract. We are requesting to transfer those funds into our communication equipment line item in order to purchase radios for all of our ambulance stations. We have communication problems with the portable radios at some of the outlying stations inside the buildings. The station radios will work well inside the buildings, therefore making sure the ambulance crews receive radio traffic for emergency calls.

**Finance Department Use Only**

Date Posted: \_\_\_\_\_  
 Posted By: \_\_\_\_\_