

RUTHERFORD COUNTY EMERGENCY MEDICAL SERVICE



PUBLIC SAFETY REPORT

**SEPTEMBER 2012
OCTOBER 2012 REPORT**

RUTHERFORD COUNTY EMERGENCY MEDICAL SERVICE

MONTHLY SUMMARY FOR: OCTOBER 2012

	<u>FY 2012-2013</u>	<u>FY 2011-2012</u>	<u>FY 2010-2011</u>	2011-2012 YEAR-END TOTALS
Total Number of Calls:	2,036	2,024	1,775	24,331
Average Response Time:	8.0	7.5	7.7	7.6
Number of DOA's for Month:	34	26	33	345
Number of Autopsies for Month: (Autopsy Fee - \$1,600)	15			

Collections:	<u>FY 2012-2013</u>	<u>FY 2011-2012</u>	<u>FY 2010-2011</u>	2011-2012 YEAR-END TOTALS
Total Billed:	\$1,282,391	\$1,191,277	\$1,112,182	\$14,817,328
Total Collections:	\$663,655	\$524,116	\$444,814	\$6,388,904
YTD Collections:	\$2,242,133	\$2,074,023	\$1,900,790	\$6,388,904
Projected Yearly Collections:	\$6,726,398	\$6,222,069	\$5,702,369	\$6,388,904
Per Cent Collections:	90%	66%	54%	63%
Insurance Write-offs:	\$546,192	\$397,332	\$283,162	\$4,648,816
Other Write-offs:	\$479,616	\$259,399	\$110,998	\$4,625,935
County Disc. (Wkrs. Comp./Inmates):	\$0	\$0	\$1,545	\$16,873

NORTH-END SUPERVISOR VACANCIES 20.5 TWENTY-FOUR HR. SHIFTS

STATION/TEAM SHUTDOWNS: MANCHESTER - 12 HRS

**STATIONS WITH ONLY 1ST RESP: MANCHESTER - 18.5 HRS; STONECREST - 4.25 HRS; SMYRNA WEST - 10.5 HRS;
(1 SHIFT = 24 HOURS) BURTON - 2HRS; LAVERGNE - 1.5 HRS; SALEM - 1 HR; BLACKMAN - 1 HR**

Unit	Ending Mileage	Miles Driven	AMBULANCES				Significant Repairs	Break-downs
			Maint. Cost	Fuel Cost	Oper. Cost	Cost/ Mile		
34	150,290	86	\$ -	\$ 44	\$ 44	\$ 0.52		
39	166,477	234	\$ -	\$ 56	\$ 56	\$ 0.24		
42	172,284	32	\$ -	\$ 49	\$ 49	\$ 1.53		
44	167,782	1,443	\$ 208	\$ 374	\$ 582	\$ 0.40	batteries	
45	156,956	0	\$ -	\$ -	\$ -	N/A		
46	170,879	89	\$ 240	\$ 65	\$ 305	\$ 3.43	sensors	
47	185,603	2836	\$ -	\$ 904	\$ 904	\$ 0.32		
48	153,687	391	\$ -	\$ 131	\$ 131	\$ 0.34		
49	163,636	30	\$ -	\$ 46	\$ 46	\$ 1.53		
51	147,594	1023	\$ (1,337)	\$ 388	\$ (949)	\$ (0.93)	core return (deposit)	
52	166,536	639	\$ 698	\$ 208	\$ 906	\$ 1.42	compressor;accumulator	
54	159,088	61	\$ -	\$ 77	\$ 77	\$ 1.26		
55	160,688	2461	\$ 1,139	\$ 847	\$ 1,986	\$ 0.81	condenser; fuel pump	
57	115,044	1969	\$ 134	\$ 706	\$ 840	\$ 0.43		
58	136,260	0	\$ 2,160	\$ -	\$ 2,160	N/A	radiator;clutch;cooler	
59	95,148	3,208	\$ 215	\$ 1,466	\$ 1,681	\$ 0.52	fuel pump	
60	75,947	1,228	\$ 44	\$ 444	\$ 488	\$ 0.40		
61	162,888	4,136	\$ 708	\$ 1,320	\$ 2,028	\$ 0.49	arms; brake booster	
62	51,516	2,276	\$ 129	\$ 968	\$ 1,097	\$ 0.48		
63	74,208	3,394	\$ 595	\$ 1,551	\$ 2,146	\$ 0.63	hubs;heater;cylinder	
64	61,979	2,935	\$ 287	\$ 1,079	\$ 1,366	\$ 0.47	hubs; wheel	
65	78,054	3902	\$ 502	\$ 1,501	\$ 2,003	\$ 0.51	heater; hubs & disc assembly	
66	23,168	2,620	\$ 395	\$ 1,058	\$ 1,453	\$ 0.55	hubs & disc assembly	
67	37,965	2,538	\$ 254	\$ 945	\$ 1,199	\$ 0.47		1
68	24,509	2,469	\$ 209	\$ 934	\$ 1,143	\$ 0.46	electrical circuit	
SR1	98,369	1,568	\$ -	\$ 1,045	\$ 1,045	\$ 0.67		
ALL VEHICLES / STOCK			\$ 15,413		\$ 15,413			
TOTALS:		41,568	\$ 21,993	\$ 16,206	\$ 38,199			

TOTAL NUMBER OF CALLS UNITS RESPONDED TO - OUT OF ZONE

Salem-	65 MTSU-	56	Smyr. Cen.-	38	Eagleville-	8	TOTAL OUT OF ZONE CALLS 555
Burton-	64 Christiana-	26	StoneCrest-	54	Siegel-	38	
Blackman-	26 Smyr. W.-	3	LaVergne-	27	Manchester-	150	

IN-SERVICES AND TRAINING

1. Honor Guard Interviews
2. StoneCrest Medical Center Stroke Committee Meeting
3. MTMC Stroke Committee Meeting
4. American Hospital Assoc. Regional Faculty Meeting
5. RCEMS Skills Fair
6. MRX (Cardiac Monitor) Training
7. _____
8. _____
9. _____
10. _____
11. _____
12. _____

P.E.D.A.L.

1. Medical Coverage for all MTSU Football Games
2. _____
3. _____
4. _____
5. _____

T.O.P.S.

1. Assisted US Marshalls, RCSO, and MPD with warrant service
2. _____
3. _____
4. _____
5. _____
6. _____

R.E.A.C.T & OTHER SPECIAL EVENT STAND-BYS

1. Medical Coverage for Step Show at MTSU
2. Medical Coverage for all MTSU Football Games
3. Medical Coverage for all High School Football Games
4. Medical Coverage for Riverdale High School ROTC Competition
5. Medical Coverage for Contest of Champions
6. Medical Coverage for 5K Race at Berkshire Subdivision
7. Medical Coverage for Smyrna High School ROTC Competition
8. Medical Coverage for World Outreach Church Hoe Down
9. Community Relations - National Night Out Murfreesboro & Smyrna, 7 locations
10. Community Relations - Home Depot Safety Day - Murfreesboro & Smyrna
11. Community Relations - MTSU Homecoming Parade
12. Community Relations - Sears Safety Day
13. Community Relations - County Schools Resource Fair
14. Community Relations - Providence School Fall Festival
15. Community Relations - Discovery House Event
16. Community Relations - Smyrna Fire Department Fire Prevention Event
17. Community Relations - Leadership meeting & United Way leadership meetings
18. Community Relations - County Commission meeting - United Way presentation
19. Community Relations - Northfield Elementary School Fun Run
20. Community Relations - RCSO Treat & Trunk; and Halloween on the Square
21. Community Relations - Child Passenger Safety Training & Certification

S.O.R.T. SPECIAL OPERATIONS RESCUE TEAM

1. Advanced Dive School Training
2. HAZMAT Technician Training
3. Vehicle Rescue Instructor - TARS Training
4. Blue Team Swift Water Training
5. Confined Space Training for Electric Company Symposium
6. EMS Skills Fair
7. Responded to and provided assistance at 5 structure fires
8. Assisted serving search warrants with US Marshalls, RCSO, and MPD
9. Land search for suicidal victim
10. Near drowning boating accident rescue
11. High Angle recovery for fatality in creek bed
12. Assisted on MVA's requiring LifeFlight
13. Assisted with patient care on multiple MVA's
14. Land Search for lost 4-year old
15. Responded to possible gas leak
16. HAZMAT neutralized Acid spill on roadway
17. Rescue of child caught in tree
18. _____

Response Time Report

Beginning Date 10/1/2012

Ending Date 10/31/12

Emergency Crews Zone	Average Times		
	Response Time	Time On Scene	Transport Time
BLACKMAN	8.9	15.3	8.1
BURTON	6.1	10.8	6.9
CHRISTIANA	9.7	21.1	14.9
EAGLEVILLE	9.9	18.0	22.9
LAVERGNE	7.4	11.0	10.6
MANCHESTER	12.3	14.9	16.1
MTSU	8.0	11.8	10.3
SALEM	8.3	13.0	7.6
SIEGEL	8.5	14.0	9.3
SMY CNTL	8.2	14.8	10.9
SMY WEST	7.9	17.0	8.5
STONECREST	7.9	12.2	6.8
	8.0	13.2	9.2

Public Safety Report

Beginning Date 10/1/2012

Ending Date 10/31/12

<u>District Calls</u>		
1	DOUG SHAFER	69
2	JACK BLACK	50
3	WILL JORDAN	79
4	ROBERT PEAY, JR.	86
5	CAROL COOK	119
6	JOE FRANK JERNIGAN	82
7	GARY L. FARLEY	76
8	TIFFANY JONES	69
9	STEVE SANDLIN	54
10	BRAD TURNER	115
11	RHONDA ALLEN	77
12	ROBERT STEVENS	93
13	JEFF JORDAN	120
14	CHARLIE BAUM	76
15	ADAM COGGIN	100
16	MATTHEW YOUNG	210
17	JEFF PHILLIPS	80
18	ALLEN MCADOO	166
19	JOYCE EALY	166
20	TREY GOOCH	92
21	CHANTHO SOURINHO	157
99	OUT OF COUNTY	0
Total		2136

<u>Nashville Calls</u>	
BLACKMAN	5
BURTON	2
CHRISTIANA	0
EAGLEVILLE	4
LAVERGNE	10
MANCHESTER	2
MTSU	9
OUT OF COUNTY	0
SALEM	54
SIEGEL	9
SMY CNTL	12
SMY WEST	3
STONECREST	27

<u>Transport Team Calls</u>	
GUIDANCE CENTER-CHURCH	0
GUIDANCE CENTER-SMYRNA	0
GUIDANCE CENTER-THOMPSON	0
MTMC	35
MTMC CATH LAB	0
MTMC ER	0
STONECREST MEDICAL CENTER	6
VA TRIAGE	3
Transport TeamTotal	45
911 Call Reponse	60
Transport Team Grand Total	105

Calculate Report

Print Record

Public Safety Report

Beginning Date 7/1/2012

Ending Date 10/31/12

District Calls

1	DOUG SHAFER	284
2	JACK BLACK	208
3	WILL JORDAN	319
4	ROBERT PEAY, JR.	289
5	CAROL COOK	422
6	JOE FRANK JERNIGAN	348
7	GARY L. FARLEY	283
8	TIFFANY JONES	258
9	STEVE SANDLIN	225
10	BRAD TURNER	440
11	RHONDA ALLEN	322
12	ROBERT STEVENS	425
13	JEFF JORDAN	429
14	CHARLIE BAUM	302
15	ADAM COGGIN	365
16	MATTHEW YOUNG	897
17	JEFF PHILLIPS	301
18	ALLEN MCADOO	617
19	JOYCE EALY	573
20	TREY GOOCH	379
21	CHANTHO SOURINHO	717
99	OUT OF COUNTY	4
Total		8407

Nashville Calls

BLACKMAN	18
BURTON	21
CHRISTIANA	3
EAGLEVILLE	7
LAVERGNE	37
MANCHESTER	5
MTSU	18
OUT OF COUNTY	0
SALEM	206
SIEGEL	23
SMY CNTL	37
SMY WEST	9
STONECREST	106

Transport Team Calls

GUIDANCE CENTER-CHURCH	0
GUIDANCE CENTER-SMYRNA	0
GUIDANCE CENTER-THOMPSON	0
MTMC	138
MTMC CATH LAB	0
MTMC ER	2
STONECREST MEDICAL CENTER	18
VA TRIAGE	3

Transport TeamTotal 164

911 Call Reponse 296

Transport Team Grand Total 460

Calculate Report

Print Record

Beginning Date 10/1/2012Ending Date 10/31/2012

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11	Zone 12	TOTAL
1-Salem	201	26	21	6	7	1	0	0	0	0	2	2	266
2-Burton	14	191	1	36	0	0	0	0	0	0	12	1	255
3-Blackman	18	1	115	0	0	3	0	0	0	0	4	0	141
4-MTSU	2	47	0	215	0	1	0	0	0	0	5	1	271
5-Christiana	17	1	4	0	37	0	0	0	0	1	0	3	63
6-Smyrna West	0	0	6	0	0	60	18	6	6	0	0	0	96
7-Smyrna Central	2	0	0	0	0	16	115	17	2	0	1	0	153
8-Stonecrest	0	0	1	2	0	6	25	114	20	0	0	0	168
9-Lavergne	0	0	0	0	0	0	4	23	121	0	0	0	148
10-Eagleville	4	0	1	0	0	1	1	0	1	23	0	0	31
11-Siegel	10	13	3	6	0	0	5	0	1	0	100	0	138
12-Manchester	6	8	0	133	2	0	1	0	0	0	0	34	184
Support Truck	22	23	3	14	14	7	5	0	6	0	10	2	106
Transport Team	81	4	0	6	0	0	0	6	0	1	6	1	105
SORT Truck	2	0	0	3	1	1	1	1	0	1	0	0	10
Out-of-County													0
Other													1
TOTAL	379	314	155	421	61	96	175	167	157	26	140	44	2136



To: Paramedic Keith Powell
Rutherford County Emergency Medical Services
606 E. Burton St.
Murfreesboro, TN 37130

A citizen has commended you for "going the extra mile". WGNS encourages listeners to let us know when they see a *public servant* compassionately and professionally doing more than what is expected of them. You are being recognized as the **Demos' Restaurant** **PUBLIC SERVANT OF THE WEEK!**

A listener wrote WGNS to tell how you touched their life and made a difference.

In a world when others focus on bad news, Good Neighbor Radio WGNS and the Demos family encourage residents to constantly look for police officers, fire fighters, paramedics and telecommunicators who are making a positive difference.

WGNS is proud to salute you on the radio, and the Demos family are thanking you with dinner for two (2) to enjoy at **Demos' Restaurant** (certificate does not cover alcohol or gratuity).

Again, **THANK YOU** doing an outstanding job!

Sincerely,



Bart Walker



To: Paramedic Mike Jones
Rutherford County Emergency Medical Services
606 E. Burton St.
Murfreesboro, TN 37130

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Again, **THANK YOU** doing an outstanding job!

Sincerely,

A handwritten signature in black ink, appearing to read 'Bart Walker'. The signature is fluid and cursive.

Bart Walker



To: Paramedic Matt McBride
Rutherford County Emergency Medical Services
606 E. Burton St.
Murfreesboro, TN 37130

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Sincerely,

Bart Walker

Ginny King

From: Ginny King
Sent: Wednesday, October 17, 2012 3:51 PM
To: Jennifer King; Tiffany White; Carl Hudgens
Cc: EMS Administration
Subject: Awesome Medics!
Attachments: C Hudgens T White J King 10 16 12.pdf

Jennifer, Tiffany, and Carl,

We received the attached thank-you note from a lady whose brother was found deceased on October 1st. Even though nothing could be done for this man, you all made a very difficult situation a little easier for this family by the compassion and help you showed this family. Not only were you there for them on the scene, but continued to offer your help and condolences in the days that followed.

Just another reminder that an RCEMS Paramedic's duties don't end once the call is over. You all make us proud!

Ginny L. King, EMT-IV
Admin. Supervisor
Rutherford County EMS
(615)907-3163
gking@rutherfordcounty.org

10/11/12
443496

JENNIFER KING
TIFFANY WHITE
CARL HUGGINS

Dear Mr. Nunley,

I wanted to let you know how much my family and I appreciated your staff, Carl, Jennifer and Tiffany during our family's recent loss of my brother.

They went out of their way to inform and locate me and stayed with my mother until I could get there. They went the extra mile at the site and provided extra care and comfort.

For days afterward, Carl helped us gather information so that we could carry out our loved one's wishes.

We are so appreciative of them and can't express our gratitude enough.

Sincerely,



National Child Passenger Safety Certification Training Program

Certifying Body: **Safe Kids Worldwide**
Curriculum by the **National Highway Traffic Safety Administration**

In collaboration with the
National CPS Board

Program Sponsor
State Farm®

October 17, 2012

Terry M Cunningham
Rutherford County EMS
606 E Burton
Murfreesboro, TN 37130

Dear Terry:

Congratulations on successfully completing all of the requirements for your **Technician Certification** as part of NHTSA's National Standardized Child Passenger Safety Training Program.

Your written test score was **98** percent. Because it is necessary to show proof of your current certification at upcoming classes or checkup events, you are welcome to log in and print your own wallet card. It will show your certification ID and your new certification expiration date. The expiration date is based on a two-year certification period.

You have been assigned a username and a password to access the Safe Kids Worldwide Web site. You can use these to update your online profile. Simply go to <http://cert.safekids.org> and log in. Once you log in, there is a link to "Update Profile." Within your profile, you are able to update your contact information. You can also use other menu options to enter seat check activity, apply for re-certification and access your score report. We encourage you to keep your profile up to date, so we can ensure you receive timely notification of the latest developments in child passenger safety. Shortly you will begin to receive a quarterly technical update newsletter published by NHTSA.

Your certification expiration date is shown on the wallet card below. You will be notified prior to your expiration date to remind you to re-certify. All re-certification exams are provided online.

To locate additional information about CPS certification, such as other technicians and instructors in your area, visit <http://cert.safekids.org>. To find out more about the National CPS Board, visit www.cpsboard.org.

Sincerely,

National Child Passenger Safety Certification
Safe Kids Worldwide

Username: _____

Password: _____

Certification ID: T639757, 9/30/2012-9/29/2014

TN20120817763

Print out your own wallet card by logging in and clicking on the "Click here for Your Wallet Card/Certificate (pdf)" action item.

Certifying Body: Safe Kids Worldwide
1301 Pennsylvania Avenue NW Suite 1000 Washington, DC 20004-1707

OCTOBER 2012 VACATION DENIALS

<u>A SHIFT</u>		<u>B SHIFT</u>		<u>C SHIFT</u>	
<u>EMPLOYEE</u>	<u>HOURS</u>	<u>EMPLOYEE</u>	<u>HOURS</u>	<u>EMPLOYEE</u>	<u>HOURS</u>
George Chew	24	Beau Alexander	24	Philip Nichols	24
George Chew	24	Brad Richardson	24	Joanna Velasquez	12
Brian Chew	24	Chase Tenpenny	24	Frank Greene	24
Patrick Miller	24	Jay Stallings	24	Eric Getner	24
Steven Bryant	24	Leslie Cook	24	Dallas McLemore	24
		Pam Meador	24	Eric Getner	24
		Brad Richardson	24		
		James Jobe	24		
		Brad Richardson	24		
		James Jobe	24		
		Beau Alexander	24		
		Sam Bennett	24		
		Cody Smith	24		
		Jon Riddle	24		
		Cody Smith	24		
		Jon Riddle	24		
		Leslie Cook	24		
		Beau Alexander	24		
		Betsy Redmon	24		
		Jason Reynolds	24		
		Sam Bennett	24		
TOTALS	120		504		132
TOTAL VACATION HRS. DENIED FOR OCTOBER 2012:					756

LEAVE HOURS TAKEN 10/01/12 THRU 10/31/12

PERSONNEL ON 911 TRUCKS

FMLA Sick Hours	323.2
FMLA Vac. Hours	444.8
Sick Hours	359.5
Vacation Hours	1995.5
ESTIMATED COST:	\$ 55,903.13