

**RUTHERFORD COUNTY EMERGENCY MEDICAL SERVICE**

**RUTHERFORD COUNTY  
EMS**

**PUBLIC SAFETY REPORT**

*Emergency Medical Service*

**SEPTEMBER 2012  
AUGUST 2012 REPORT**

**RUTHERFORD COUNTY EMERGENCY MEDICAL SERVICE**

MONTHLY SUMMARY FOR:           AUGUST 2012          

	<u>FY 2012-2013</u>	<u>FY 2011-2012</u>	<u>FY 2010-2011</u>	<u>2011-2012 YEAR-END TOTALS</u>
Total Number of Calls:	2,104	1,969	1,799	24,331
Average Response Time:	7.6	7.6	7.6	7.55
Number of DOA's for Month:	22	25	33	345
Number of Autopsies for Month: (Autopsy Fee - \$1,600)	12			
<b>Collections:</b>	<u>FY 2012-2013</u>	<u>FY 2011-2012</u>	<u>FY 2010-2011</u>	<u>2011-2012 YEAR-END TOTALS</u>
Total Billed:	\$1,266,765	\$1,163,263	\$11,025,206	\$14,817,328
Total Collections:	\$619,856	\$579,091	\$464,118	\$6,388,904
YTD Collections:	\$1,125,081	\$1,031,764	\$988,600	\$6,388,904
Projected Yearly Collections:	\$6,750,486	\$6,190,583	\$5,931,601	\$6,388,904
Per Cent Collections:	72%	74%	67%	63%
Insurance Write-offs:	\$405,639	\$373,685	\$328,246	\$4,648,816
Other Write-offs:	\$757,562	\$410,182	\$129,896	\$4,625,935
County Disc. (Wkrs. Comp./Inmates):	\$2,422	\$1,829	\$7,788	\$16,873

**NORTH-END SUPERVISOR VACANCIES: 12 3/4 24-HOUR SHIFTS (306 HRS.)**

**NO. STATION/UNIT SHUTDOWNS: SMYRNA WEST - 24 HRS.; SALEM RD. - 24 HRS.**

**STATION/TEAM SHUTDOWNS:**

**STATIONS WITH ONLY 1ST RESP: STONECREST - 3.5 HRS.; EAGLEVILLE - 2 HRS.; BLACKMAN - 1.5 HRS.;**  
**(1 SHIFT = 24 HOURS) SALEM - 1 HR.; SIEGEL - 1 HR.**

Unit	Ending Mileage	Miles Driven	Maint. Cost	AMBULANCES			Significant Repairs	Break-downs
				Fuel Cost	Oper. Cost	Cost/ Mile		
34	150,160	1,616	\$ 811	\$ 636	\$ 1,448	\$ 0.90	compressor; condenser; accumulator	
39	166,228	0	\$ -	\$ -	\$ -	N/A		
42	172,144	1,268	\$ -	\$ 620	\$ 620	\$ 0.49		
44	165,343	1,441	\$ -	\$ 463	\$ 463	\$ 0.32		
45	155,976	2,537	\$ 334	\$ 1,117	\$ 1,451	\$ 0.57	thermostat, water pump	
46	170,027	976	\$ -	\$ 405	\$ 405	\$ 0.41		
47	182,741	0	\$ -	\$ -	\$ -	N/A		
48	152,975	555	\$ -	\$ 287	\$ 287	\$ 0.52		
49	160,799	531	\$ -	\$ 470	\$ 470	\$ 0.89		
51	146,571	0	\$ 3,654	\$ 84	\$ 3,738	N/A	fuel objectors; alternator; battery	
52	164,218	842	\$ 303	\$ 348	\$ 651	\$ 0.77	turbo boost	
54	158,790	114	\$ 1,099	\$ -	\$ 1,099	\$ 9.64	door & fender repairs	
55	157,911	680	\$ 1,208	\$ 335	\$ 1,543	\$ 2.27	door & fender repairs; fuel pump	
57	111,216	336	\$ 436	\$ 290	\$ 726	\$ 2.16	brakes	
58	134,561	3,344	\$ 44	\$ 1,104	\$ 1,148	\$ 0.34		
59	88,777	2,620	\$ 57	\$ 1,438	\$ 1,495	\$ 0.57		
60	73,403	1,336	\$ 480	\$ 615	\$ 1,095	\$ 0.82	windshield; buckle	
61	154,601	2,750	\$ 956	\$ 1,168	\$ 2,124	\$ 0.77	calipers; brakes; rotors; mirror	
62	47,491	1,978	\$ 288	\$ 832	\$ 1,120	\$ 0.57	radiator	
63	67,660	2,483	\$ 1,417	\$ 1,301	\$ 2,718	\$ 1.09	condenser; compressor; alternator	
64	56,441	2,675	\$ -	\$ 1,089	\$ 1,089	\$ 0.41		
65	71,296	378	\$ 400	\$ 287	\$ 687	\$ 1.82	fender repairs	
66	18,041	2,362	\$ -	\$ 885	\$ 885	\$ 0.37		
67	32,551	2,370	\$ 80	\$ 1,014	\$ 1,094	\$ 0.46		
68	19,842	1,924	\$ 98	\$ 791	\$ 889	\$ 0.46		
SR1	95,331	1,207	\$ 574	\$ 948	\$ 1,522	\$ 1.26	muffler	

**ALL VEHICLES / STOCK** 1,450

**TOTALS:** 36,323

**TOTAL NUMBER OF CALLS UNITS RESPONDED TO - OUT OF ZONE**

Salem-	60	MTSU-	50	Smyr. Cen.-	27	Eagleville-	4	<b>TOTAL</b>
Burton-	65	Christiana-	27	StoneCrest-	41	Siegel-	28	<b>OUT OF ZONE CALLS</b>
Blackman-	28	Smyr. W.-	23	LaVergne-	11	Manchester-	144	<b>508</b>

**IN-SERVICES AND TRAINING**

- 1. Stroke Committee Meeting with HCA
- 2. Webinar with VisionQuest and 911 Emergency Comm.
- 3. Advanced Cardiac Life Support (ACLS) Training
- 4. Enrollware Webinar
- 5. RCEMS Communications Committee Meeting
- 6. RCEMS Administration Meeting
- 7. Mid-TN EMS Directors Association Meeting
- 8. \_\_\_\_\_
- 9. \_\_\_\_\_
- 10. \_\_\_\_\_
- 11. \_\_\_\_\_
- 12. \_\_\_\_\_

**P.E.D.A.L.**

- 1. Medical Coverage for MTSU Football Game
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_

**T.O.P.S.**

- 1. FAST/TOPS Team Training
- 2. \_\_\_\_\_
- 3. \_\_\_\_\_
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

**R.E.A.C.T & OTHER SPECIAL EVENT STAND-BYS**

- 1. Medical Coverage for all High School Football Games
- 2. Medical Coverage for MTSU Graduation
- 3. Medical Coverage for Soccer Tournament in Smyrna
- 4. Medical Coverage for Fenton Payne 5K Run
- 5. Medical Coverage for MTSU Convocation
- 6. Medical Coverage for Comedy Event at MTSU
- 7. Medical Coverage for MTSU Football Game
- 8. Community Relations Blast Back to School Event - Cannonsburg
- 9. Community Relations EMS Presentation for Girl Scout Troop
- 10. Community Relations Bike Safety Meetings
- 11. Community Relations United Way Meeting
- 12. Community Relations Black Fox School Summer Program
- 13. Community Relations Best Buy Meeting with 5th Third Bank
- 14. Community Relations Car Seat Installations
- 15. \_\_\_\_\_
- 16. \_\_\_\_\_
- 17. \_\_\_\_\_
- 18. \_\_\_\_\_
- 19. \_\_\_\_\_
- 20. \_\_\_\_\_
- 21. \_\_\_\_\_

**S.O.R.T. SPECIAL OPERATIONS RESCUE TEAM**

- 1. Basic Dive School Training
- 2. Helicopter Hoist Rescue Training
- 3. White Team Rural Search Training
- 4. Blue Team Rural Search Training
- 5. Swift Water II Training
- 6. Dive Rescue I Training
- 7. Advanced Dive School Training
- 8. FAST/TOPS Team Training
- 9. Assisted on multiple medical assist, and injury related motor vehicle accident calls
- 10. Five separate land searches for people
- 11. Multiple extrication calls
- 12. One high-angle rescue call
- 13. Rescues/Standby's for structure fires
- 14. Responded to gas leak calls
- 15. Responded to one biological hazard call
- 16. SORT Orientation Class
- 17. Conducted SCBA Flow Test for SORT and other emergency agencies and hospitals
- 18. Agility and interviews for new SORT personnel

# Response Time Report

Beginning Date 8/1/2012

Ending Date 08/31/12

Emergency Crews Zone	Runs	Average Times		
		Response Time	Time On Scene	Transport Time
BLACKMAN	155	8.1	12.4	8.4
BURTON	306	5.8	11.5	7.2
CHRISTIANA	63	8.5	16.8	15.3
EAGLEVILLE	35	9.9	31.9	21.6
LAVERGNE	148	7.3	12.4	11.7
MANCHESTER	37	10.8	15.2	16.1
MTSU	373	7.4	10.8	9.3
SALEM	276	7.0	11.4	8.7
SIEGEL	140	8.8	15.0	9.0
SMY CNTL	192	7.7	15.0	10.0
SMY WEST	110	7.8	14.3	8.7
STONECREST	126	7.1	12.6	7.4
<b>Total Calls</b>	<b>1961</b>	<b>7.4</b>	<b>13.0</b>	<b>9.5</b>

**Out Of County Total:** 1  
**Transport Team Admission Transfers:** 37  
**Transport Team 911 Calls:** 97  
**Grand Total:** 2104  
**Support Truck Total:** 129  
**SORT Total:** 8

# Public Safety Report

Beginning Date 8/1/2012

Ending Date 08/31/12

## District Calls

1	DOUG SHAFER	74
2	JACK BLACK	47
3	WILL JORDAN	87
4	ROBERT PEAY, JR.	57
5	CAROL COOK	99
6	JOE FRANK JERNIGAN	93
7	GARY L. FARLEY	69
8	TIFFANY JONES	70
9	STEVE SANDLIN	64
10	BRAD TURNER	103
11	RHONDA ALLEN	83
12	ROBERT STEVENS	102
13	JEFF JORDAN	100
14	CHARLIE BAUM	71
15	ADAM COGGIN	88
16	MATTHEW YOUNG	228
17	JEFF PHILLIPS	55
18	ALLEN MCADOO	167
19	JOYCE EALY	152
20	TREY GOOCH	103
21	CHANTHO SOURINHO	191
99	OUT OF COUNTY	1
<b>Total</b>		<b>2104</b>

## Nashville Calls

BLACKMAN	4
BURTON	3
CHRISTIANA	0
EAGLEVILLE	2
LAVERGNE	9
MANCHESTER	1
MTSU	3
OUT OF COUNTY	0
SALEM	50
SIEGEL	3
SMY CNTL	8
SMY WEST	2
STONECREST	22

## Transport Team Calls

GUIDANCE CENTER-CHURCH	0
GUIDANCE CENTER-SMYRNA	0
GUIDANCE CENTER-THOMPSON	0
MTMC	33
MTMC CATH LAB	0
MTMC ER	0
STONECREST MEDICAL CENTER	3
VA TRIAGE	0

**Transport TeamTotal** 37

**911 Call Reponse** 97

**Transport Team Grand Total** 134

Calculate Report

Print Record

# Public Safety Report

Beginning Date 7/1/2012

Ending Date 08/31/12

<u>District Calls</u>		
1	DOUG SHAFER	140
2	JACK BLACK	103
3	WILL JORDAN	157
4	ROBERT PEAY, JR.	129
5	CAROL COOK	193
6	JOE FRANK JERNIGAN	187
7	GARY L. FARLEY	125
8	TIFFANY JONES	125
9	STEVE SANDLIN	110
10	BRAD TURNER	222
11	RHONDA ALLEN	168
12	ROBERT STEVENS	213
13	JEFF JORDAN	196
14	CHARLIE BAUM	149
15	ADAM COGGIN	158
16	MATTHEW YOUNG	448
17	JEFF PHILLIPS	128
18	ALLEN MCADOO	302
19	JOYCE EALY	270
20	TREY GOOCH	188
21	CHANTHO SOURINHO	389
99	OUT OF COUNTY	3
<b>Total</b>		<b>4103</b>

<u>Nashville Calls</u>	
BLACKMAN	8
BURTON	12
CHRISTIANA	0
EAGLEVILLE	2
LAVERGNE	16
MANCHESTER	2
MTSU	8
OUT OF COUNTY	0
SALEM	91
SIEGEL	8
SMY CNTL	18
SMY WEST	5
STONECREST	56

<u>Transport Team Calls</u>	
GUIDANCE CENTER-CHURCH	0
GUIDANCE CENTER-SMYRNA	0
GUIDANCE CENTER-THOMPSON	0
MTMC	63
MTMC CATH LAB	0
MTMC ER	0
STONECREST MEDICAL CENTER	9
VA TRIAGE	0
<b>Transport TeamTotal</b>	<b>74</b>
<b>911 Call Reponse</b>	<b>167</b>
<b>Transport Team Grand Total</b>	<b>241</b>

Calculate Report

Print Record

Beginning Date 8/1/2012Ending Date 8/31/2012

	<b>Zone 1</b>	<b>Zone 2</b>	<b>Zone 3</b>	<b>Zone 4</b>	<b>Zone 5</b>	<b>Zone 6</b>	<b>Zone 7</b>	<b>Zone 8</b>	<b>Zone 9</b>	<b>Zone 10</b>	<b>Zone 11</b>	<b>Zone 12</b>	<b>TOTAL</b>
<b>1-Salem</b>	166	22	19	12	3	0	0	0	0	1	2	1	226
<b>2-Burton</b>	19	199	1	33	0	0	0	0	0	0	12	0	264
<b>3-Blackman</b>	16	2	126	0	0	6	1	0	0	1	2	0	154
<b>4-MTSU</b>	9	34	0	188	0	0	0	0	0	0	4	3	238
<b>5-Christiana</b>	21	1	2	0	47	0	0	0	0	2	0	1	74
<b>6-Smyrna Wes</b>	1	0	3	0	0	75	17	2	0	0	0	0	98
<b>7-Smyrna Central</b>	0	0	0	0	0	10	145	10	5	0	2	0	172
<b>8-Stonecrest</b>	1	0	0	0	0	5	17	93	18	0	0	0	134
<b>9-Lavergne</b>	0	0	0	0	0	1	3	7	118	0	0	0	129
<b>10-Eagleville</b>	2	0	1	0	1	0	0	0	0	31	0	0	35
<b>11-Siegel</b>	6	13	1	5	0	0	3	0	0	0	101	0	129
<b>12-Manchester</b>	5	9	0	127	2	0	0	0	0	0	1	30	174
<b>Support Truck</b>	30	26	2	8	10	13	3	12	7	0	16	2	129
<b>Transport Team</b>	103	10	6	3	3	1	0	3	0	0	5	0	134
<b>SORT Truck</b>	1	1	3	2	0	0	0	0	0	0	0	1	8
<b>Out-of-County</b>													1
<b>Other</b>													5
<b>TOTAL</b>	<b>380</b>	<b>317</b>	<b>164</b>	<b>378</b>	<b>66</b>	<b>111</b>	<b>189</b>	<b>127</b>	<b>148</b>	<b>35</b>	<b>145</b>	<b>38</b>	<b>2104</b>



Rutherford County, Tennessee

# Human Resources Department

303 N. Church Street Suite 200  
Murfreesboro, TN 37130  
Sonya Stephenson, Human Resources Director

Phone: (615)494-4480  
Fax: (615)907-5699  
sstephenon@rutherfordcounty.org

**Mike Nunley**  
EMS Director

August 15, 2012

RE: AED and CPR Training Class

Dear Mike,

I wanted to personally thank you for offering to train the Elected Officials, Directors and Department Heads on AED and CPR. I know the training was a sacrifice in time and resources for your department. I believe that I can speak for the group when I say that we appreciate the fact that your team was not only educational but entertaining. Please offer our sincere thanks to:

Randy White

Travis Pitts

Keith Powell

Brian Gaither

Steve Hart

Price Justice

Billy Steagall

Scotty Blackburn

Respectfully,

Sonya Stephenson

cc: Mayor Ernest Burgess

From: Ginny King  
Sent: Thursday, August 16, 2012 11:27 AM  
To: EMS Administration; EMS Dispatch; EMS Paramedics  
Subject: Why You Become a Paramedic  
Attachments: Johnson.Gingrow.IMG\_6995.jpg

A lady came in the office this week with her 11 month old grandson, and two homemade pies. They came to see Michael Johnson and Robert Gingrow. With all her heart, and tears in her eyes she began to thank them for saving her grandson. On August 5th, they responded to a child unresponsive, and found just that - an 11 month old, unresponsive infant, with a temperature of 93, and a blood glucose of 20 that only worsened after administering glucagon. Unable to start an IV, Mike performed a successful IO for infusion (which only got a slight cry from the infant).

The infant was flown from MTMC to Vandy, and tests showed this child had endocrine issues affecting his thyroid and pituitary functions (among other things).

This grandmother could hardly speak with a dry eye, and after several hugs and thank-you's, she continued to reiterate that they had (without a doubt) saved his life.

People who are not in this field often wonder and sometimes ask "why would anyone want to be a Paramedic?"...well, this is why.

Ginny L. King, EMT-IV  
Admin. Supervisor  
Rutherford County EMS  
(615)907-3163  
gking@rutherfordcounty.org

PS: She gave her permission to distribute this picture internally.

## AUGUST 2012 VACATION DENIALS

### A SHIFT:

8/3/12 Brian Chew x 24  
8/9/12 Justin Zlotky x 24  
8/15/12 Rick Murr x 24  
8/30/12 Brian Chew x 24  
8/30/12 Jimmy McDonald x 24

**A SHIFT TOTALS: 120 HRS.**

### B SHIFT:

8/13/12 Sam Bennett x 24  
8/16/12 Josh Wright x 24  
8/22/12 Bo Alexander x 24  
8/25/12 Bo Alexander x 24  
8/28/12 Sam Bennett x 24

**B SHIFT TOTALS: 120 HRS.**

### C SHIFT:

8/8/12 Frank Greene x 12  
8/14/12 Joanna Velasquez x 24  
8/17/12 Joanna Velasquez x 24  
8/17/12 Robert Oaks x 24  
8/20/12 Justin Jernigan x 24  
8/20/12 Joanna Velasquez x 24  
8/23/12 Brian Turman x 24  
8/23/12 Robert Oaks x 24  
8/23/12 Zach Nichols x 24  
8/26/12 Brian Turman x 24  
8/29/12 Brian Turman x 24

**C SHIFT TOTALS: 252 HRS.**

**TOTAL VACATION HRS. DENIED FOR AUG. 2012: 492 HRS.**

**LEAVE HOURS TAKEN 08/01/12 THRU 08/31/12**

**PERSONNEL ON 911 TRUCKS**

<b>FMLA Sick Hours</b>	<b>1152</b>
<b>FMLA Vac. Hours</b>	<b>0</b>
<b>Sick Hours</b>	<b>573.2</b>
<b>Vacation Hours</b>	<b>1441.3</b>
 <b>ESTIMATED COST:</b>	 <b>\$ 58,381.88</b>