RUTHERFORD COUNTY EMERGENCY MEDICAL SERVICE

PUBLIC SAFETY REPORT

AUGUST 2012
JULY 2012 REPORT

RUTHERFORD COUNTY EMERGENCY MEDICAL SERVICE

MONTHLY SUMMARY FOR: JULY 2012

	FY 2012-2013	FY 2011-2012	FY 2010-2011	2011-2012 YEAR-END TOTALS
Total Number of Calls:	1,999	2,149	1,664	24,331
Average Response Time:	7.6	7.8	7.6	7.6
Number of DOA's for Month:	33	38	35	345
Number of Autopsies for Month: (Autopsy Fee - $1,600)	11			

Collections:	FY 2012-2013	FY 2011-2012	FY 2010-2011	2011-2012 YEAR-END TOTALS
Total Billed:	$ 1,227,896	$ 1,326,864	$ 1,123,126	$ 14,817,328
Total Collections:	$ 505,225	$ 452,673	$ 524,482	$ 6,388,904
YTD Collections:	$ 505,225	$ 452,673	$ 524,482	$ 6,388,904
Projected Yearly Collections:	$ 6,062,706	$ 5,432,073	$ 6,293,786	$ 6,388,904
Per Cent Collections:	59%	45%	71%	63%
Insurance Write-offs:	$ 370,536	$ 307,891	$ 378,662	$ 4,648,816
Other Write-offs:	$ 351,869	$ 324,126	$ 102,584	$ 4,625,935
County Disc. (Wkrs. Comp./Inmates):	$ 4,404	$ 716	$ 5,308	$ 16,873

NORTH-END SUPERVISOR VACANCIES: 11.5 - twenty-four hour shifts

NO. STATION/UNIT SHUTDOWNS: 0

STATION/TEAM SHUTDOWNS: 0

STATIONS WITH ONLY 1ST RESP: MTSU - 9 hrs; Manchester Hwy - 4.5 hrs; StoneCrest - 12 hrs; Eagleville - 4 hrs
(1 SHIFT = 24 HOURS)

AMBULANCES

Unit	Ending Mileage	Miles Driven	Maint. Cost	Fuel Cost	Oper. Cost	Cost/ Mile	Significant Repairs	Break-downs
34	148,544	0	$ -	$ -	$ -	N/A		
39	166,228	633	$ -	$ 238	$ 238	$0.38		
42	170,876	491	$ -	$ 92	$ 92	$0.19		
44	163,902	621	$ 1,324	$ 167	$1,490	$2.40	battery; alternator; compressor	
45	153,439	1185	$ 149	$ 523	$ 672	$0.57	elements; valves	
46	169,051	1796	$ -	$ 664	$ 664	$0.37		
47	182,741	337	$ -	$ 134	$ 134	$0.40		
48	152,420	423	$ -	$ 135	$ 135	$0.32		
49	160,268	123	$ -	$ 65	$ 65	$0.53		
51	146,571	1741	$ -	$ 646	$ 646	$0.37		
52	163,376	0	$ -	$ -	$ -	N/A		
54	158,676	2632	$ -	$1,007	$1,007	$0.38		
55	157,231	3161	$ 255	$1,007	$1,263	$0.40		
57	110,880	589	$ 2,810	$ 104	$2,913	$4.95		
58	131,217	3190	$ -	$1,001	$1,001	$0.31		
59	86,157	2941	$ 293	$1,366	$1,659	$0.56		
60	72,067	1123	$ -	$ 468	$ 468	$0.42		
61	151,851	2458	$ 1,064	$ 694	$1,758	$0.72		
62	45,513	1822	$ 888	$ 751	$1,639	$0.90		
63	65,177	2793	$ 110	$1,256	$1,366	$0.49		
64	53,766	2440	$ 1,126	$ 916	$2,042	$0.84		
65	70,918	572	$ -	$ 112	$ 112	$0.20		
66	15,679	2901	$ -	$1,040	$1,040	$0.36		
67	30,181	2898	$ 36	$1,006	$1,042	$0.36		
68	17,918	2328	$ -	$ 751	$ 751	$0.32		
SR1	94,124	1409	$ 3,180	$1,098	$4,278	$3.04		
ALL VEHICLES / STOCK			$ 1,768					
TOTALS:		**40,607**						

TOTAL NUMBER OF CALLS UNITS RESPONDED TO - OUT OF ZONE

Salem-	56 MTSU-	48 Smyr. Cen.-	34 Eagleville-	5
Burton-	77 Christiana-	16 StoneCrest-	43 Siegel-	30
Blackman-	35 Smyr. W.-	39 LaVergne-	22 Manchester-	122

TOTAL OUT OF ZONE CALLS 527

IN-SERVICES AND TRAINING

1. StoneCrest Stroke Committee Meeting
2. TN EMS Education Association Conference
3. StoneCrest EMS Quarterly Meeting
4. Department Head CPR Training
5.
6.
7.
8.
9.
10.
11.
12.

P.E.D.A.L.

1. Medical Coverage for Uncle Dave Macon Days
2. Medical Coverage for Drum Corp International at MTSU
3.
4.
5.

T.O.P.S.

1. FAST/TOPS Training
2. TOPS/FAST assisted with four search warrants
3.
4.
5.
6.

COMMUNITY RELATIONS & OTHER SPECIAL EVENT STAND-BYS

1. Medical Coverage for Junior Olympics at MTSU
2. Medical Coverage for Uncle Dave Macon Days
3. Medical Coverage for Walking Horse Show at Miller Coliseum
4. Medical Coverage for Drum Corp International at MTSU
5. Community Relations Events will be listed on August's report
6.
7.
8.
9.
10.
11.
12.
13.
14.
15.
16.
17.
18.
19.
20.
21.

S.O.R.T. SPECIAL OPERATIONS RESCUE TEAM

1. Red Team HAZMAT Training
2. White Team HAZMAT Training
3. Basic Dive School
4. FAST/TOPS Team Training
5. SCUBA Regulator Repair Class
6. Helicopter Hoist Rescue Training
7. SORT Full Team HAZMAT Training
8. Assisted teaching County Fire in HAZMAT Awareness & Operations
9. Responded to three Extrication Calls
10. Medical Assistance provided on multiple motor vehicle accidents
11. Two separate land searches for missing persons
12. TOPS/FAST assisted with four search warrants
13. Training on new HAZMAT Software
14. Assisted THP with tactical helicopter
15. Created Rapid Intervention Program for County Fire
16. Responded to and Assisted at two structure fires and two, large brush fires
17.
18.

Response Time Report

Beginning Date 7/1/2012 Ending Date 07/31/12

Emergency Crews Zone	Runs	Average Times		
		Response Time	Time On Scene	Transport Time
BLACKMAN	123	8.2	10.7	8.6
BURTON	280	5.9	11.2	9.8
CHRISTIANA	58	8.8	19.3	13.7
EAGLEVILLE	29	11.3	26.3	21.4
LAVERGNE	141	7.5	12.2	9.8
MANCHESTER	51	10.6	19.2	13.9
MTSU	385	7.6	11.4	9.1
SALEM	233	6.8	11.8	7.7
SIEGEL	152	8.7	14.2	9.2
SMY CNTL	197	8.4	15.7	10.5
SMY WEST	79	7.6	13.0	8.8
STONECREST	157	7.7	12.5	7.9
Total Calls	**1885**	**7.6**	**13.0**	**9.6**

Out Of County Total:	**2**
Transport Team Admission Transfers:	**37**
Transport Team 911 Calls:	**70**
Grand Total:	**1999**
Support Truck Total:	**71**
SORT Total:	**5**

Public Safety Report

Beginning Date 7/1/2012 Ending Date 07/31/12

District Calls

1	DOUG SHAFER	66
2	JACK BLACK	56
3	WILL JORDAN	70
4	ROBERT PEAY, JR.	72
5	CAROL COOK	94
6	JOE FRANK JERNIGAN	94
7	GARY L. FARLEY	56
8	TIFFANY JONES	55
9	STEVE SANDLIN	46
10	BRAD TURNER	119
11	RHONDA ALLEN	85
12	ROBERT STEVENS	111
13	JEFF JORDAN	96
14	CHARLIE BAUM	78
15	ADAM COGGIN	70
16	MATTHEW YOUNG	220
17	JEFF PHILLIPS	73
18	ALLEN MCADOO	135
19	JOYCE EALY	118
20	TREY GOOCH	85
21	CHANTHO SOURINHO	198
99	OUT OF COUNTY	2
	Total	1999

Calculate Report Print Record

Nashville Calls

BLACKMAN	4
BURTON	9
CHRISTIANA	0
EAGLEVILLE	0
LAVERGNE	7
MANCHESTER	1
MTSU	5
OUT OF COUNTY	0
SALEM	41
SIEGEL	5
SMY CNTL	10
SMY WEST	3
STONECREST	34

Transport Team Calls

GUIDANCE CENTER-CHURCH	0
GUIDANCE CENTER-SMYRNA	0
GUIDANCE CENTER-THOMPSON	0
MTMC	30
MTMC CATH LAB	0
MTMC ER	0
STONECREST MEDICAL CENTER	6
VA TRIAGE	0
Transport TeamTotal	37
911 Call Reponse	70
Transport Team Grand Total	107

Beginning Date 7/1/2012 Ending Date 7/31/2012

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11	Zone 12	TOTAL
1-Salem	136	25	13	9	1	1	0	0	0	4	1	2	192
2-Burton	10	184	2	53	0	0	0	0	0	0	11	1	261
3-Blackman	22	5	98	1	0	3	1	0	0	0	3	0	133
4-MTSU	4	32	0	199	0	0	0	0	0	0	9	3	247
5-Christiana	13	0	0	0	46	0	1	0	0	1	0	1	62
6-Smyrna Wes	0	0	5	0	0	66	22	9	3	0	0	0	105
7-Smyrna Central	1	0	0	0	0	6	144	13	9	0	5	0	178
8-Stonecrest	1	0	0	0	0	1	20	122	20	0	1	0	165
9-Lavergne	0	1	0	1	0	1	6	13	109	0	0	0	131
10-Eagleville	5	0	0	0	0	0	0	0	0	19	0	0	24
11-Siegel	1	19	2	4	0	1	3	0	0	0	122	0	152
12-Manchester	1	5	0	116	0	0	0	0	0	0	0	39	161
Support Truck	37	9	3	2	10	0	0	0	0	4	0	4	69
Transport Team	79	8	2	4	4	0	0	6	0	0	4	0	107
SORT Truck	1	1	1	1	0	0	0	0	0	0	0	2	6
Out-of-County													2
Other													4
TOTAL	311	289	126	390	61	79	197	163	141	28	156	52	1999

June 12, 2012

Dear Mr Nunley,

I wanted to write a note of thanks for the kind and compassionate care provided by 2 of your employees, Heather Zimmerman and Mandy Merchum. Our mother, [redacted] recently

passed and your ambulance was called to assist. Both of these women performed their duties with the utmost professionalism & respect. We truely appreciate their service to us and the community

Sincerely

[redacted]

Ginny King

Billy,

We just wanted to say thank you for all you did the morning of July 1st when XXX had his heart attack at Rock Haven. I was a panicky basket-case, but XXX has spoken of how kind you were in the ambulance. He is doing quite well and hopes to be weaned off most of his meds in the near future. Meanwhile he is exercising, has lost 8 lbs since that day, and our pantry and refrigerator are out-with-the-old/bad and in with new healthier foods and menus. His stress test is on 8/10, so he is working diligently on our elliptical machine that has been previously just been taking up space in our great room!

Thank you again for all that you do.

Dear EMS, 6/25/12

Thank you for taking care of all of us in the county. We loved learning about how you do your job.

Sincerely,

Leadership Collabration Camp

JULY 2012 VACATION DENIALS

A SHIFT:

7/1/12 Brent Carter x 24
7/1/12 Sheri Miller x 24
7/1/12 Patrick Miller x 24
7/4/12 Brent Carter x 24
7/4/12 Sheri Miller x 24
7/13/12 Chris Tanner x 24

A SHIFT TOTALS: 144 HRS.

B SHIFT:

7/8/12 Matt Wiley x 24
7/11/12 Paul Tucker x 24
7/20/12 Steve Hollandsworth x 24

B SHIFT TOTALS: 72 HRS.

C SHIFT:

7/12/12 Monica Fann x 24

C SHIFT TOTALS: 12 HRS.

TOTAL DENIED VACATION HRS FOR JULY 2012: 228 HRS.

LEAVE HOURS TAKEN 07/01/12 THRU 07/31/12

PERSONNEL ON 911 TRUCKS

FMLA Sick Hours	888
FMLA Vac. Hours	0
Sick Hours	384.9
Vacation Hours	2255.1
ESTIMATED COST:	$ 64,014.38