RUTHERFORD COUNTY EMERGENCY MEDICAL SERVICE

PUBLIC SAFETY REPORT

APRIL 2012
MARCH 2012 REPORT

RUTHERFORD COUNTY EMERGENCY MEDICAL SERVICE

MONTHLY SUMMARY FOR: MARCH 2012

	FY 2011-2012	FY 2010-2011	FY 2009-2010	2010-2011 YEAR-END TOTALS
Total Number of Calls:	2,121	1,992	1,680	**22,119**
Average Response Time:	7.5	7.3	7.6	**7.6**
Number of DOA's for Month:	35	36	35	**32**
Number of Autopsies for Month: (Autopsy Fee - $1,600)	13			

Collections:	FY 2011-2012	FY 2010-2011	FY 2009-2010	2010-2011 YEAR-END TOTALS
Total Billed:	$1,350,517	$1,272,072	$1,006,878	**$12,848,412**
Total Collections:	$519,937	$391,310	$486,537	**$5,523,249**
YTD Collections:	$4,668,966	$4,062,939	$3,936,757	**$5,523,249**
Projected Yearly Collections:	$6,225,288	$5,417,252	$5,249,009	**$5,523,249**
Per Cent Collections:	54%	37%	77%	**62%**
Insurance Write-offs:	$381,429	$203,503	$369,924	**$3,863,655**
Other Write-offs:	$788,384	$164,449	$112,790	**$1,231,817**
County Discount (Wkrs. Comp./Inmates):	$2,835	$932	$4,442	**$33,534**

OPERATION SHUTDOWNS: NORTH-END SUPERVISOR VACANCIES - 10 24-HR SHIFTS

NO. STATION/UNIT SHUTDOWNS:

STATION/TEAM SHUTDOWNS:

STATIONS WITH ONLY 1ST RESP: (1 SHIFT = 24 HOURS) BLACKMAN - 7HRS; SMY.WEST - 1.5 HRS; LAVERGNE - 6.75 HRS; STONECREST - 12 HRS.

AMBULANCES

Unit	Ending Mileage	Miles Driven	Cost/Mile	Operating Cost	Significant Repairs	Number of Breakdowns
34	148,514	59	0.92	$54.48		
39	165,593	229	0.44	$101.81		
42	166,841	145	0.66	$95.86		
44	159,315	648	0.71	$461.67		
45	150,795	55	0.99	$54.48		
46	166,325	20	2.63	$52.50		
47	181,616	17	2.83	$48.03		
48	150,404	490	0.90	$443.23		
49	160,057	0	N/A	$109.67		
51	139,527	83	0.62	$51.75		
52	163,208	189	0.85	$160.55		
54	154,518	987	1.12	$1,105.05		
55	146,418	2831	0.37	$1,051.40		1
57	105,903	2065	0.74	$1,532.12	shocks; tension	
58	119,320	3150	0.36	$1,129.67		
59	76,549	1045	0.52	$548.15		
60	67,616	970	0.45	$432.33		
61	137,724	5349	0.31	$1,674.80		
62	37,506	2246	0.36	$818.35		
63	54,322	2867	0.47	$1,349.30		
64	46,984	2968	0.35	$1,031.45		
65	60,584	3703	0.68	$2,505.38	fuel pump; compressor	
66	5,918	1720	0.54	$933.15		
67	19,567	3185	0.44	$1,407.09		
68	8,093	2063	0.49	$1,013.00		
SR1	87,336	1070	1.92	$2,056.92	shoes;drums;battery;grill	
TOTAL MILES DRIVEN:			**38,154**			

TOTAL NUMBER OF CALLS UNITS RESPONDED TO - OUT OF ZONE

Salem -	**53**	**MTSU -**	**47**	**Smyrna Central -**	**38**	**Eagleville -**	**4**	**TOTAL OUT OF ZONE CALLS 553**
Burton -	**83**	**Christiana -**	**26**	**StoneCrest -**	**40**	**Siegel -**	**33**	
Blackman -	**31**	**Smyrna W. -**	**40**	**LaVergne -**	**10**	**Manchester -**	**148**	

IN-SERVICES AND TRAINING

1. American Ht. Assoc. State-wide Regional Faculty Training
2. Pediatric Advanced Life Support (PALS) Instructor Update
3. Pediatric Advanced Life Support (PALS) Mod 2 Training
4. Education Committee Meeting
5. Stroke Committee Meeting
6. State EMS Board Meeting
7. Mid-TN Directors Assoc. Meeting
8.
9.
10.
11.
12.

P.E.D.A.L.

1.
2.
3.
4.
5.

T.O.P.S.

1. FAST/TOPS Training
2.
3.
4.
5.
6.

R.E.A.C.T & OTHER SPECIAL EVENT STAND-BYS

1. Community Public Relations - Riverdale Pre-school Community Helpers
2. Community Public Relations - Home Depot Safety Days
3. Community Public Relations - St. Clair Senior Citizens - Grandchildren and Safety
4. Community Public Relations - MTSU Child Development Center Community Helpers
5. Community Public Relations - Special Kids Race
6. Community Public Relations - Life Point Pre-school Community Helpers
7. Community Public Relations - StoneCrest Airport Authority and RCEMS 2012 Air Show Meeting
8. Community Public Relations - Vanderbilt LifeFlight Seminar
9. Community Public Relations - 2012 Days of Action for United Way
10. Medical Coverage for all MTSU Baseball Games
11. Medical Coverage for Rodeo at Miller Coliseum
12. Medical Coverage for Soccer Tournaments
13. Medical Coverage for TSSAA Girl's Basketball Games
14. Medical Coverage for TSSAA Boy's Basketball Games
15. Medical Coverage for MTSU Men's Basketball Games
16. Medical Coverage for Special Kids 10K Race
17. MTSU Coverage for Motor Cross
18. Medical Coverage for Archery Competition
19.
20.

S.O.R.T. SPECIAL OPERATIONS RESCUE TEAM

1. Rescue Systems I Training
2. Rural Search & Rescue Class at Fire School
3. Blue Team Water Training
4. Mass Fatality Class in Jackson
5. Tour of SOC for MTSU Criminal Justice Class
6. SORT/Fire Software Set up and Training
7. SORT Water Operations Training
8. CSX Disaster Emergency Class
9. D-5 Exercise at LP Field
10. FAST/TOPS Training
11. Multiple Extrication Calls
12. Multiple Missing Person Land Search Calls
13. Multiple LifeFlight Calls
14. Multiple Structure Calls
15.
16.
17.
18.

Response Time Report

Beginning Date 3/1/2012 Ending Date 03/31/12

Emergency Crews Zone	Runs	Average Times		
		Response Time	Time On Scene	Transport Time
BLACKMAN	121	7.8	12.9	8.5
BURTON	303	5.9	11.8	7.0
CHRISTIANA	61	8.2	19.6	15.7
EAGLEVILLE	20	10.1	18.7	23.0
LAVERGNE	158	7.4	12.4	9.9
MANCHESTER	39	11.3	24.3	13.9
MTSU	422	7.7	11.7	10.4
SALEM	267	6.8	12.6	9.2
SIEGEL	138	9.1	13.6	10.4
SMY CNTL	209	7.8	14.2	10.0
SMY WEST	85	8.4	13.9	9.4
STONECREST	153	7.1	14.7	6.8
Total Calls	**1976**	**7.5**	**13.3**	**9.5**

Out Of County Total:	**1**
Transport Team Admission Transfers:	**53**
Transport Team 911 Calls:	**82**
Grand Total:	**2121**
Support Truck Total:	**81**
SORT Total:	**9**

Public Safety Report

Beginning Date 3/1/2012 Ending Date 03/31/12

District Calls

1	DOUG SHAFER	71
2	JACK BLACK	58
3	WILL JORDAN	69
4	ROBERT PEAY, JR.	77
5	CAROL COOK	106
6	JOE FRANK JERNIGAN	101
7	GARY L. FARLEY	65
8	TIFFANY JONES	59
9	STEVE SANDLIN	43
10	BRAD TURNER	127
11	RHONDA ALLEN	59
12	ROBERT STEVENS	122
13	JEFF JORDAN	116
14	CHARLIE BAUM	88
15	ADAM COGGIN	78
16	MATTHEW YOUNG	228
17	JEFF PHILLIPS	87
18	ALLEN MCADOO	129
19	JOYCE EALY	135
20	TREY GOOCH	119
21	CHANTHO SOURINHO	183
99	OUT OF COUNTY	1
	Total	2121

Calculate Report Print Record

Nashville Calls

BLACKMAN	1
BURTON	6
CHRISTIANA	2
EAGLEVILLE	0
LAVERGNE	14
MANCHESTER	0
MTSU	1
OUT OF COUNTY	0
SALEM	69
SIEGEL	9
SMY CNTL	12
SMY WEST	2
STONECREST	36

Transport Team Calls

GUIDANCE CENTER-CHURCH	0
GUIDANCE CENTER-SMYRNA	0
GUIDANCE CENTER-THOMPSON	0
MTMC	46
MTMC CATH LAB	0
MTMC ER	2
STONECREST MEDICAL CENTER	5
VA TRIAGE	0
Transport TeamTotal	53
911 Call Reponse	82
Transport Team Grand Total	135

Public Safety Report

Beginning Date 7/1/2011 Ending Date 03/31/12

District Calls

1	DOUG SHAFER	621
2	JACK BLACK	450
3	WILL JORDAN	663
4	ROBERT PEAY, JR.	628
5	CAROL COOK	890
6	JOE FRANK JERNIGAN	751
7	GARY L. FARLEY	590
8	TIFFANY JONES	531
9	STEVE SANDLIN	405
10	BRAD TURNER	1048
11	RHONDA ALLEN	695
12	ROBERT STEVENS	916
13	JEFF JORDAN	988
14	CHARLIE BAUM	658
15	ADAM COGGIN	732
16	MATTHEW YOUNG	1930
17	JEFF PHILLIPS	644
18	ALLEN MCADOO	1238
19	JOYCE EALY	1221
20	TREY GOOCH	802
21	CHANTHO SOURINHO	1647
99	OUT OF COUNTY	16
	Total	18064

Calculate Report Print Record

Nashville Calls

BLACKMAN	26
BURTON	42
CHRISTIANA	11
EAGLEVILLE	8
LAVERGNE	103
MANCHESTER	3
MTSU	25
OUT OF COUNTY	0
SALEM	498
SIEGEL	55
SMY CNTL	68
SMY WEST	41
STONECREST	205

Transport Team Calls

GUIDANCE CENTER-CHURCH	0
GUIDANCE CENTER-SMYRNA	0
GUIDANCE CENTER-THOMPSON	0
MTMC	307
MTMC CATH LAB	0
MTMC ER	12
STONECREST MEDICAL CENTER	46
VA TRIAGE	5
Transport TeamTotal	376
911 Call Reponse	664
Transport Team Grand Total	1040

Beginning Date 3/1/2012 Ending Date 3/31/2012

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11	Zone 12	TOTAL
1-Salem	185	28	8	8	2	0	0	0	0	0	4	3	238
2-Burton	14	204	2	59	0	0	0	0	0	0	8	0	287
3-Blackman	22	0	102	0	1	6	1	0	0	0	1	0	133
4-MTSU	4	35	0	216	0	0	0	0	0	0	3	5	263
5-Christiana	22	2	0	0	53	0	0	1	0	0	0	1	79
6-Smyrna Wes	2	0	2	0	0	61	24	8	4	0	0	0	101
7-Smyrna Central	0	1	0	0	0	11	140	12	11	0	3	0	178
8-Stonecrest	0	0	0	0	0	3	24	105	13	0	0	0	145
9-Lavergne	0	0	0	0	0	0	3	7	119	0	0	0	129
10-Eagleville	4	0	0	0	0	0	0	0	0	20	0	0	24
11-Siegel	4	19	0	6	0	0	4	0	0	0	107	0	140
12-Manchester	5	11	0	130	2	0	0	0	0	0	0	27	175
Support Truck	5	1	7	3	3	4	13	20	11	0	12	2	81
Transport Team	108	9	8	3	2	0	0	5	0	0	0	0	135
SORT Truck	1	1	4	0	1	0	1	0	0	0	2	1	11
Out-of-County													1
Other													1
TOTAL	376	311	133	425	64	85	210	158	158	20	140	39	2121

3/07/12

Jon Riddle
Casey Horn

The Family of

[redacted]

wishes to express deep appreciation
for your kind and thoughtful
expression of sympathy

While he was still coherent, my husband asked me to thank you for your care and consideration when you transported him to M.T.M.C. Unfortunatally, his problem was more extensive than we imagined. He passed away on 2/11.

I want you to know that I appreciate your care.

Thank you,

[redacted]

Public Servant of the Week

George Chew

Rutherford County Emergency Medical Services

For the Week of November 14, 2011

The professional manner in which you conduct yourself on and off duty is recognized with this award. Someone took time to submit your name to *WGNS Talk Radio* and a give a description of your "caring actions". You are being recognized because of your professionalism and dedication to duties as well as willingness to help. Our community is better off thanks to caring and professional public servants like you! There is no limit on the number of times you are eligible to be "Public Servant of the Week". You are considered every time a citizen sees you "going the extra mile"!

Sponsored by

- **Demos' Restaurant**
- **WGNS Talk Radio**
  - **FM 100.5**
  - **FM 101.9**
  - **AM 1450**
- **Internet www.WGNSradio.com**

Ginny King

Subject: FW: Smyrna Soccer Tournament EMS Invoice

Nicole,

Your teams were FANTASTIC! We worked them really hard Saturday. I appreciate you guys so much. You're like family and we could not have had a successful tournament without you. Please note AUGUST 17-19, 2012 for our Summer Tournament.

You can scan an invoice to me and I'll send you a check.

You and your team represent Rutherford County with excellence. Our tournament was a huge success for our soccer club and Smyrna/Murfreesboro. I would not dare direct this event if Rutherford EMS was not here. Thanks a bunch.

Tommy Sneed
North Rutherford Soccer
Director of Tournaments

SORT Report: Feb. 23rd, 2012 to March 13th, 2012

- Jason Reynolds and Adam Rose received a plaque from MFD for their efforts in a water rescue response. On January 14th at approximately 3:30am SORT was requested to respond with MFD to a single car MVC in water. The vehicle left Broad St. and landed in the flood swollen river. Dispatch information revealed vehicle in water with patient on top of vehicle. Temperature during this rescue was 22 degrees. During the response, SORT Medic A. Rose donned his swift water dry suit and other PPE. SORT arrived on scene with Paramedic 11, Paramedic 21, MPD, and MFD. MFD was in the process of preparing their rescue raft and was suiting up personnel. SORT Medic J. Reynolds checked in with IC and SORT Medic A.Rose went to assist the boat crew. C.Clark consulted with IC on his arrival. J.Reynolds preformed downstream safety. A.Rose boarded the raft with MFD crew. Vehicle was located under bridge in swift current. Raft crew paddled to vehicle and placed patient in PFD with belay line attached and moved patient to raft. Raft team then paddled to bank. Raft team performed placing patient on long spine board and Paramedic 11 crew assumed patient care. SORT was soon diverted to another MVC but returned to the scene and stood by whiled vehicle was removed from water. SORT provided down stream safety while vehicle was rigged for wrecker.

March 2012 Vacation Denials

A Shift
-0-

B Shift
-0-

C Shift
Frank Greene x 24 hrs.
JD Sloan x 24 hrs.

Total Vacations Denied for March 2012: 48 Hrs

LEAVE HOURS TAKEN 02/01/12 THRU 02/29/12

PERSONNEL ON 911 TRUCKS

FMLA Sick Hours	432
FMLA Vac. Hours	0
Sick Hours	312.75
Vacation Hours	2063.1
ESTIMATED COST:	$ 51,931.87

RUTHERFORD COUNTY, TENNESSEE
BUDGET AMENDMENT REQUEST
GENERAL FUND

Requesting Department: Ambulance
Signature of Department Head: JMN: gll
Date Requested: 17-Apr-12
Approved By:
Date Approved:

Account No. & Description	Original Budget	Amended to Date	Actual to Date	**Requested Increase**	**Requested Decrease**	Amended Appropriation
118-34730 Assigned for Public Health & Welfare	$ 2,641,746	$ 2,554,147			$ 70,000	$ 2,484,147
118-55130-425 Gasoline	$ 155,000	$ 155,000	$ 170,758	$ 70,000		$ 225,000
118-43120 Patient Charges	5,500,000	5,500,000	4,881,880	$ 90,000		$ 5,590,000
118-55130-399 Other Contracted Services	$ 225,000	$ 225,000	$ 238,974	$ 90,000		$ 315,000
						$ -
						$ -
						$ -
						$ -
						$ -

EXPLANATION FOR ABOVE AMENDMENT REQUEST

We are requesting to transfer funds from our Ending Fund Balance into our Gasoline line item due to the increase of gasoline & diesel costs. We are requesting to transfer funds from Patient Charges to Other Contracted Services line item. This line item is used to pay our billing company. The company has collected more this fiscal year than we had anticipated.

Finance Department Use Only

Date Posted:_____

Posted By:_____