

**RUTHERFORD COUNTY EMERGENCY MEDICAL SERVICE**

**RUTHERFORD COUNTY  
EMS**

**PUBLIC SAFETY REPORT**

*Emergency Medical Service*

**MARCH 2012  
FEBRUARY 2012 REPORT**

**RUTHERFORD COUNTY EMERGENCY MEDICAL SERVICE**  
**MONTHLY SUMMARY FOR: FEBRUARY 2012**

	<u>FY 2011-2012</u>	<u>FY 2010-2011</u>	<u>FY 2009-2010</u>	<u>2010-2011 YEAR-END TOTALS</u>
Total Number of Calls:	1,974	1,867	1,518	22,119
Average Response Time:	7.3	7.6	7.8	7.6
Number of DOA's for Month:	34	20	17	387
Number of Autopsies for Month: (Autopsy Fee - \$1,600)	10			
<b>Collections:</b>	<b><u>FY 2011-2012</u></b>	<b><u>FY 2010-2011</u></b>	<b><u>FY 2009-2010</u></b>	<b><u>2010-2011 YEAR-END TOTALS</u></b>
Total Billed:	\$1,238,111	\$436,322	\$984,976	\$12,848,412
Total Collections:	\$616,394	\$394,922	\$406,460	\$5,523,249
YTD Collections:	\$4,153,507	\$3,671,628	\$3,450,219	\$5,523,249
Projected Yearly Collections:	\$6,230,261	\$5,507,442	\$5,175,329	\$5,523,249
Per Cent Collections:	80%	307%	65%	62%
Insurance Write-offs:	\$469,299	\$307,672	\$351,739	\$3,863,655
Other Write-offs:	\$418,137	\$48,509	\$60,923	\$1,231,817
County Discount (Wkrs. Comp./Inmates):	\$1,998	-\$118	\$3,017	\$33,534

**OPERATION SHUTDOWNS:** NORTH-END SUPERVISOR VACANCIES - NINE 24-HOUR SHIFTS

**NO. STATION/UNIT SHUTDOWNS:**

**STATIONS WITH ONLY 1ST RESP:** MTSU - 3.25 HRS; SIEGEL - 28.5 HRS; SMYRNA WEST - 9.5 HRS; STONECREST - 1 HR; TRANSPORT - 2 HRS

(1 SHIFT = 24 HOURS)

<b>AMBULANCES</b>						
<b>Unit</b>	<b>Ending Mileage</b>	<b>Miles Driven</b>	<b>Cost/Mile</b>	<b>Operating Cost</b>	<b>Significant Repairs</b>	<b>Number of Breakdowns</b>
34	148,455	605	0.67	\$405.00		
39	165,364	33	N/A	\$0.00		
42	166,696	234	0.89	\$207.86		
44	158,667	697	0.43	\$302.23		
45	150,740	103	1.30	\$133.51		
46	166,305	147	1.03	\$151.47		
47	181,599	0	N/A	\$0.00		
48	149,914	508	0.26	\$130.44		
49	160,121	352	0.36	\$127.34		
51	139,444	21	N/A	\$0.00		
52	163,019	621	0.61	\$376.07		
54	153,531	1053	0.39	\$411.00		
55	143,587	1901	0.76	\$1,452.05	gears; hose	
57	103,838	2030	0.48	\$973.00	tire	
58	116,170	2684	0.53	\$1,428.88	joints; tires	
59	75,504	3035	0.60	\$1,809.19	tires; hose	
60	66,646	1002	0.70	\$698.01	fuel pump	
61	132,375	4531	0.50	\$2,262.03	battery; tires	
62	35,260	1430	0.71	\$1,014.67	water pump	
63	51,455	2853	0.53	\$1,508.04	tire	
64	44,016	1931	0.44	\$847.77		
65	56,881	3391	0.69	\$2,341.94	radiator;compressor	
66	4,198	2151	0.41	\$892.07		
67	16,382	2226	0.60	\$1,339.31	tires	
68	6,030	2372	0.46	\$1,082.96		
SR1	86,266	2462	0.46	\$1,144.67		
<b>TOTAL MILES DRIVEN:</b>		<b>38,373</b>				

<b>TOTAL NUMBER OF CALLS UNITS RESPONDED TO - OUT OF ZONE</b>								
<b>Salem -</b>	<b>57</b>	<b>MTSU -</b>	<b>49</b>	<b>Smyrna Central -</b>	<b>32</b>	<b>Eagleville -</b>	<b>3</b>	<b>TOTAL OUT OF ZONE CALLS 536</b>
<b>Burton -</b>	<b>76</b>	<b>Christiana -</b>	<b>21</b>	<b>StoneCrest -</b>	<b>31</b>	<b>Siegel -</b>	<b>32</b>	
<b>Blackman -</b>	<b>35</b>	<b>Smyrna W. -</b>	<b>38</b>	<b>LaVergne -</b>	<b>20</b>	<b>Manchester -</b>	<b>142</b>	

**IN-SERVICES AND TRAINING**

1. International trauma Life Support (ITLS) Renewal Course
2. Advanced Cardiac Life Support (ACLS) Mod 2 Course
3. AED Meeting with MTSU
4. Station Manager Meeting
5. Updated Stroke Committee Meeting
6. Mid-TN EMS Directors Association Meeting
7. Safety Committee Meeting
8. Continuity of Operations Plan Meeting
9. \_\_\_\_\_
10. \_\_\_\_\_
11. \_\_\_\_\_
12. \_\_\_\_\_

**P.E.D.A.L.**

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

**T.O.P.S.**

1. FAST/TOPS Training
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_
6. \_\_\_\_\_

**COMMUNITY PUBLIC RELATIONS & OTHER SPECIAL EVENT STAND-BYS**

1. Medical Coverage for all MTSU Men's Basketball Games
2. Medical Coverage for all MTSU Women's Basketball Games
3. Medical Coverage for al MTSU Baseball Games
4. Medical Coverage for MTSU Track and Field Meet
5. Community PR - SE Baptist Pre-school
6. Community PR - Boy Scout Leaders Meeting - "When tocall for EMS"
7. Community PR - United Way Celebration
8. Community PR - United Way Campaign
9. Community PR - StoneCrest Meeting with ED Department Heads
10. Community PR - Morning with the Mayor, Dept. Heads
11. Community PR - RCEMS Scholarship for 2012
12. Community PR - MTMC Meeting regarding Wellness Center
13. \_\_\_\_\_
14. \_\_\_\_\_
15. \_\_\_\_\_
16. \_\_\_\_\_
17. \_\_\_\_\_
18. \_\_\_\_\_
19. \_\_\_\_\_
20. \_\_\_\_\_

**S.O.R.T. SPECIAL OPERATIONS RESCUE TEAM**

1. Responded to MVA with possible HAZMAT (caustic substance) leaking
2. Responded to Community Care for possible fire - problem with HVAC unit
3. Responded to structure fire in Walter Hill and assisted Fire Depts and Paramedics. Refilled SCBA bottles for Fire Dept.
4. Responded to multiple MVA's for extrication and patient assist
5. Responded to infant possibly not breathing. Breathing restored and patient care continued until EMS unit arrived
6. Responded to MVA involving school bus with multiple patients.
7. Responded to fully engulfed structure fire. Assisted patient care and filled multiple SCBA bottles for Fire Dept.
8. Nashville Monitoring Class
9. SORT White Team Training
10. Water Ops Tour at SOC
11. FAST/TOPS Training
12. SORT HAZMAT Training
13. D-5 Response Committee Meeting
14. D-5 EMS Committee Meeting
15. \_\_\_\_\_
16. \_\_\_\_\_
17. \_\_\_\_\_
18. \_\_\_\_\_

# Response Time Report

Beginning Date 2/1/2012

Ending Date 02/29/12

Emergency Crews Zone	Runs	Average Times		
		Response Time	Time On Scene	Transport Time
BLACKMAN	107	7.6	13.8	7.4
BURTON	264	5.9	11.4	7.7
CHRISTIANA	70	8.6	18.1	14.9
EAGLEVILLE	23	9.9	22.4	12.3
LAVERGNE	142	7.2	14.4	12.0
MANCHESTER	25	10.3	22.6	9.4
MTSU	374	7.7	12.3	9.7
SALEM	273	6.3	12.8	8.5
SIEGEL	141	8.6	14.3	9.8
SMY CNTL	201	7.4	15.8	9.0
SMY WEST	75	7.6	13.3	7.4
STONECREST	137	7.5	13.6	8.2
<b>Total Calls</b>	<b>1834</b>	<b>7.3</b>	<b>13.7</b>	<b>9.2</b>

**Out Of County Total:** 3  
**Transport Team Admission Transfers:** 43  
**Transport Team 911 Calls:** 92  
**Grand Total:** 1974  
**Support Truck Total:** 67  
**SORT Total:** 2

# Public Safety Report

Beginning Date 2/1/2012

Ending Date 02/29/12

<u>District Calls</u>		
1	DOUG SHAFER	60
2	JACK BLACK	46
3	WILL JORDAN	75
4	ROBERT PEAY, JR.	79
5	CAROL COOK	91
6	JOE FRANK JERNIGAN	86
7	GARY L. FARLEY	67
8	TIFFANY JONES	47
9	STEVE SANDLIN	48
10	BRAD TURNER	115
11	RHONDA ALLEN	71
12	ROBERT STEVENS	97
13	JEFF JORDAN	115
14	CHARLIE BAUM	89
15	ADAM COGGIN	85
16	MATTHEW YOUNG	219
17	JEFF PHILLIPS	62
18	ALLEN MCADOO	131
19	JOYCE EALY	140
20	TREY GOOCH	88
21	CHANTHO SOURINHO	160
99	OUT OF COUNTY	3
	<b>Total</b>	<b>1974</b>

<u>Nashville Calls</u>	
BLACKMAN	2
BURTON	6
CHRISTIANA	2
EAGLEVILLE	0
LAVERGNE	15
MANCHESTER	0
MTSU	3
OUT OF COUNTY	0
SALEM	53
SIEGEL	5
SMY CNTL	5
SMY WEST	3
STONECREST	26

<u>Transport Team Calls</u>	
GUIDANCE CENTER-CHURCH	0
GUIDANCE CENTER-SMYRNA	0
GUIDANCE CENTER-THOMPSON	0
MTMC	38
MTMC CATH LAB	0
MTMC ER	1
STONECREST MEDICAL CENTER	1
VA TRIAGE	0
<b>Transport Team Total</b>	<b>43</b>
<b>911 Call Reponse</b>	<b>92</b>
<b>Transport Team Grand Total</b>	<b>135</b>

Calculate Report

Print Record

# Public Safety Report

Beginning Date 7/1/2011

Ending Date 02/29/12

<u>District Calls</u>		
1	DOUG SHAFER	550
2	JACK BLACK	392
3	WILL JORDAN	594
4	ROBERT PEAY, JR.	551
5	CAROL COOK	785
6	JOE FRANK JERNIGAN	651
7	GARY L. FARLEY	525
8	TIFFANY JONES	472
9	STEVE SANDLIN	362
10	BRAD TURNER	921
11	RHONDA ALLEN	636
12	ROBERT STEVENS	794
13	JEFF JORDAN	872
14	CHARLIE BAUM	570
15	ADAM COGGIN	654
16	MATTHEW YOUNG	1702
17	JEFF PHILLIPS	557
18	ALLEN MCADOO	1109
19	JOYCE EALY	1086
20	TREY GOOCH	683
21	CHANTHO SOURINHO	1464
99	OUT OF COUNTY	13
<b>Total</b>		<b>15943</b>

<u>Nashville Calls</u>	
BLACKMAN	25
BURTON	36
CHRISTIANA	9
EAGLEVILLE	8
LAVERGNE	89
MANCHESTER	3
MTSU	24
OUT OF COUNTY	0
SALEM	429
SIEGEL	46
SMY CNTL	56
SMY WEST	39
STONECREST	169

<u>Transport Team Calls</u>	
GUIDANCE CENTER-CHURCH	0
GUIDANCE CENTER-SMYRNA	0
GUIDANCE CENTER-THOMPSON	0
MTMC	261
MTMC CATH LAB	0
MTMC ER	10
STONECREST MEDICAL CENTER	41
VA TRIAGE	5
<b>Transport Team Total</b>	<b>323</b>
<b>911 Call Reponse</b>	<b>582</b>
<b>Transport Team Grand Total</b>	<b>905</b>

Calculate Report

Print Record

Beginning Date 2/1/2012

Ending Date 2/29/2012

	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8	Zone 9	Zone 10	Zone 11	Zone 12	TOTAL
1-Salem	192	21	10	9	6	0	0	0	0	2	8	1	249
2-Burton	16	174	2	46	0	0	0	0	0	0	12	0	250
3-Blackman	18	2	79	0	0	5	2	0	1	1	6	0	114
4-MTSU	2	31	1	189	0	0	0	0	0	0	13	2	238
5-Christiana	16	1	2	1	63	1	0	0	0	0	0	0	84
6-Smyrna West	0	0	5	0	0	55	23	7	3	0	0	0	93
7-Smyrna Central	1	0	1	1	0	6	148	13	6	0	4	0	180
8-Stonecrest	1	0	0	0	0	2	14	83	14	0	0	0	114
9-Lavergne	0	0	0	0	0	2	8	10	116	0	0	0	136
10-Eagleville	2	0	1	0	0	0	0	0	0	18	0	0	21
11-Siegel	7	15	1	5	0	0	2	1	1	0	93	0	125
12-Manchester	9	12	0	120	1	0	0	0	0	0	0	22	164
Support Truck	9	8	6	3	0	4	4	23	2	2	5	0	66
Transport Team	106	9	4	6	3	0	0	1	0	1	3	2	135
SORT Truck	0	0	0	0	0	2	0	0	0	0	0	0	2
Out-of-County													3
<b>TOTAL</b>	<b>379</b>	<b>273</b>	<b>112</b>	<b>380</b>	<b>73</b>	<b>77</b>	<b>201</b>	<b>138</b>	<b>143</b>	<b>24</b>	<b>144</b>	<b>27</b>	<b>1974</b>

fyi

From: Keith Powell  
Sent: Monday, February 27, 2012 4:57 PM  
To: Wendy Lampley; Tiffany White; David Meador  
Cc: Joe Haffner; Mike Nunley  
Subject: FW: Recognizing Excellence !

-----Original Message-----

From: Blair, Lee [mailto:lee.blair@Vanderbilt.Edu]  
Sent: Friday, February 24, 2012 10:16 AM  
To: Keith Powell  
Cc: Meredith, Mark; Clauss, Eric C; Blair, Lee  
Subject: Recognizing Excellence !

Keith,

First let me start my saying Rutherford County EMS does a great job when it comes to taking care of 'sick' children. Recently I was notified of a call that your crews responded to and provided excellent care. It is not often that EMS crews have a critical pediatric to manage, but from everything I see, from this call Wendy Lampley, David Meador and Tiffany White did an amazing job!

The transport date was 1/20/20, 17 month old - Seizures. In less than 12 minutes, the patient was provided O2, an IO was established and ativan administered intranasally. All performed while LifeFlight was enroute to continue care and transport to Children's Hospital.

Please pass along the commendation to the crew!

If you would like more information, please do not hesitate to contact me.

Sincerely,  
Lee

Lee Blair RN, CEN, EMT-P  
EMS Coordinator - CRPC Outreach Team  
Department of Pediatric Emergency Services  
Monroe Carell Jr. Children's Hospital at Vanderbilt  
3401 West End Ave.  
Suit 460W  
Nashville, TN 37203-6852  
office: (615) 875-4650  
fax: (615) 322-1919  
email: lee.blair@vanderbilt.edu

From: Mike Nunley  
Sent: Friday, March 16, 2012 10:26 AM  
To: Ginny King; Ernest Burgess; EMS Administration  
Subject: FW: Thank you note for Medic 9

-----Original Message-----

From: cfarmer@lavergn.netn.gov [mailto:cfarmer@lavergn.netn.gov]  
Sent: Wednesday, March 14, 2012 9:37 PM  
To: Mike Nunley  
Subject: Thank you note for Medic 9

Mike we had a lady call the city this week to Thank us for saving her husband. I believe her name was \_\_\_\_\_. I called her back and last Thursday Bill Moyer and Wayne Fountain picked up her husband around 8pm. He was having an AMI. He wanted to go to Stonecrest and Bill advised them that was probably not the best plan. They elected for Vandy, when they transferred him to the bed at Vandy he coded and they got him back. She said Wayne also comforted her in the truck and when they started CPR he found a chaplain to talk to her. She felt like her husband would not be here if it were not for their heroic efforts. I wanted to pass this on to you because it made me proud as Bill was actually covering for me that night so I could go to a city council meeting. It makes me and the Mayor very happy to know such good and caring crews are here in LaVergne. We have started a little monthly tradition here in LaVergne of honoring employees and even though these are not our employees they are just like family to all of us and I would like to give them a thank you certificate from the city at our next meeting if they are available to come and if not we will bring it to the station for them.

Thank You

Vice Mayor Chris Farmer  
Sent from my Verizon Wireless BlackBerry

-----Original Message-----

From: Smith, Leah J [mailto:leah.j.smith@Vanderbilt.Edu]

Sent: Wednesday, February 08, 2012 9:59 PM

To: Terry Cunningham

Subject: Thank You

Terry,

It was such a pleasure meeting you Tuesday, and to have had the opportunity to spend the day with your crew! Mike and Robby were absolutely wonderful, and very eager share their knowledge... please pass along my appreciation! Rutherford County EMS appears to have an excellent group of professionals, and I was honored to have seen a glimpse of the program. Please let me know if there is anything I can do to help serve your community.

Sincerely,

Leah Smith, RN, BSN, CCRN, NREMT  
Flight Nurse, RN-2  
Vanderbilt LifeFlight  
Flight Request: 1.800.288.8111  
Office Number: 615.936.0770  
Business Fax Number: 615.936.0772  
Website: <http://vulifeflight.com>

02/07/12

The Family of  
James Holden Pitts, Jr.  
wishes to express deep appreciation  
for your kind and thoughtful  
expression of sympathy

We appreciate so much  
all you all did during  
this difficult time.

The way you all honored  
him in the funeral procession  
was so wonderful.  
James loved working with  
you all. Our sincere thanks  
Mary + Family

*Police Department*

W. GLENN CHRISMAN  
Chief of Police  
(615) 849-2673  
gchrisman@ci.murfreesboro.tn.us



**February 21, 2012**

Supervisor Chris Clark  
Rutherford County Special Operations Response Team (SORT)  
606 East Burton Street  
Murfreesboro, TN 37130

**Re: Riverdale High School Vandalism – January 22, 2012**

Dear Supervisor Clark:

On Sunday morning January 22, 2012 at approximately 3:15 am, Murfreesboro Police Officers responded to a report of suspected vandalism near Riverdale High School. An anonymous caller had observed several males carrying what was believed to be spray paint cans and suspected that they had vandalized Riverdale High School. Units were dispatched to that area where they made contact with and detained one suspect seated in a car on Cliffview Court. Two other male suspects fled on foot from the area of Riverdale High School. One of these suspects was apprehended by police. The other fled behind a row of residences along the south side of Warrior Drive toward the Stones River which runs behind those homes. As he was being pursued by Murfreesboro Police Sergeant Mike Turner, the fleeing suspect ran across a dam which crosses the Stones River, and either jumped or fell into the water. Sergeant Turner never saw the suspect emerge from the river. Fearing the suspect had drowned in the swift water below the dam, a search and rescue operation was commenced. The two suspects taken into police custody were questioned concerning the events preceding their detention, and it was discovered that they had vandalized a building at Riverdale High School with spray paint.

The suspect who fled from police was identified and efforts began to locate him using known address information, including that of his parents. Believing that a water rescue/recovery would be necessary, the Rutherford County Special Operations Response Team (SORT) was activated under the direction of Supervisor Chris Clark. The Murfreesboro Fire Department also deployed resources to that location including their Swift Water Rescue Team. The Rutherford County Sheriff's Department responded to the area and assisted in providing a perimeter in the areas surrounding this location which were outside the city limits, as well as contacting relatives at locations outside the city. During this operation which lasted more than four hours, the Rutherford Emergency Management Agency responded and deployed cross band communication capabilities at the Command Center and also deployed the Mobile Command Post for use. Members of the



Communications sections of the Murfreesboro Police/Fire Department and the Rutherford County Sheriff's Department coordinated their efforts to share information. Additionally, the Murfreesboro Police/Fire Communications Staff maintained a close contact with Verizon Wireless, receiving updated GPS coordinates of the suspect's telephone for location purposes. Ultimately, phone activity from the suspect helped to identify his whereabouts. He had escaped from the river and fled to his mother's home in the nearby Southridge subdivision, just outside the Murfreesboro City limits. He was taken into custody at that location by Rutherford County Sheriff's deputies at approximately 7:07 a.m. After questioning at the Police Building, the three suspects were transported to the Rutherford County Sheriff's Office where two of them were charged with vandalism over \$1,000 and evading arrest, while one was charged with felony criminal conspiracy.

Needless to say, all parties involved were relieved that this young man was found safe following what could have been a deadly decision to jump into the river to evade capture.

We would like to express our appreciation to the members of the Rutherford County Special Operations Response Team (SORT) for their support during this operation. Please make sure those individuals listed on the attached list are recognized for their service.

Sincerely,



W. Glenn Chrisman  
Chief of Police

WGC:lr

c: Deputy Chief Michael Bowen  
Assistant Chief Roy Fields  
Major David Hudgens  
Major Anita Flagg

**Rutherford County Special Operations Response Team (SORT)**

**Riverdale High School Vandalism – January 22, 2012**

**Paramedics/Divers Present**

Kenneth Hollis  
Justin Harris  
Philip Nichols  
Adam Rose  
Brian Gaither  
Billy Steagall  
Jason Reynolds  
Debbi Wright

**LEAVE HOURS TAKEN 02/01/12 THRU 02/29/12**

**PERSONNEL ON 911 TRUCKS**

<b>FMLA Sick Hours</b>	<b>182.4</b>
<b>FMLA Vac. Hours</b>	<b>105.6</b>
<b>Sick Hours</b>	<b>576.4</b>
<b>Vacation Hours</b>	<b>1555.1</b>
<b>ESTIMATED COST:</b>	<b>\$ 42,898.13</b>

**FEBRUARY VACATION DENIALS**

**A SHIFT**

George Chew x 24

Brian Chew x 24

**TOTAL A SHIFT HRS: 48 HRS.**

**B SHIFT:**

Pam Meador x 24

**TOTAL B SHIFT HRS: 12 HRS.**

**C SHIFT:**

-0-

**TOTAL VACATION HRS. DENIED FOR FEB. 2012 60 HRS.**