

CIRCUIT COURT CLERK'S OFFICE CASE MANAGEMENT SOFTWARE COMPARISON

**The Differences between GSA and New Dawn's
JustWare**

CASE MANAGEMENT SYSTEM BASE INFO

- Requested review of the current contracts and user lists in Fall 2010
 - GSA responded with direction they would no longer support the Legacy platform (our current system)
- Counseled with the County Attorney, Mayor, Finance Director, OIT Director and County Audit regarding competitive search for a new program
 - All agreed with my request to do so
- Embarked on a more than 18 month process of discovery
 - Created OIT Project Manager position with OIT
 - Developed focus groups of the legal community, judiciary, prosecutors, law enforcement
 - Interviewed seven vendors
 - Extended a Request for Quotation from three GSA-approved vendors (Government Services Administration)
 - Received \$\$ and capabilities comparisons
 - Chose low-bid, high-capability vendor, New Dawn



IMPACT ISSUES

- Current Base Contract with GSA ends December 2014
 - If not canceled within 1 year, 3 months prior to end date, it will automatically renew for another 5 year period
 - Current Contract Price @ \$81,000
- Several ancillary departments in the county also pay to access the data (that we've already paid for)
 - Contract periods and terms vary – we must manage end dates closely to eliminate auto renewal
 - Current Additional Spend @ \$40,000



SYSTEM COMPARISON

GSA Infrastructure

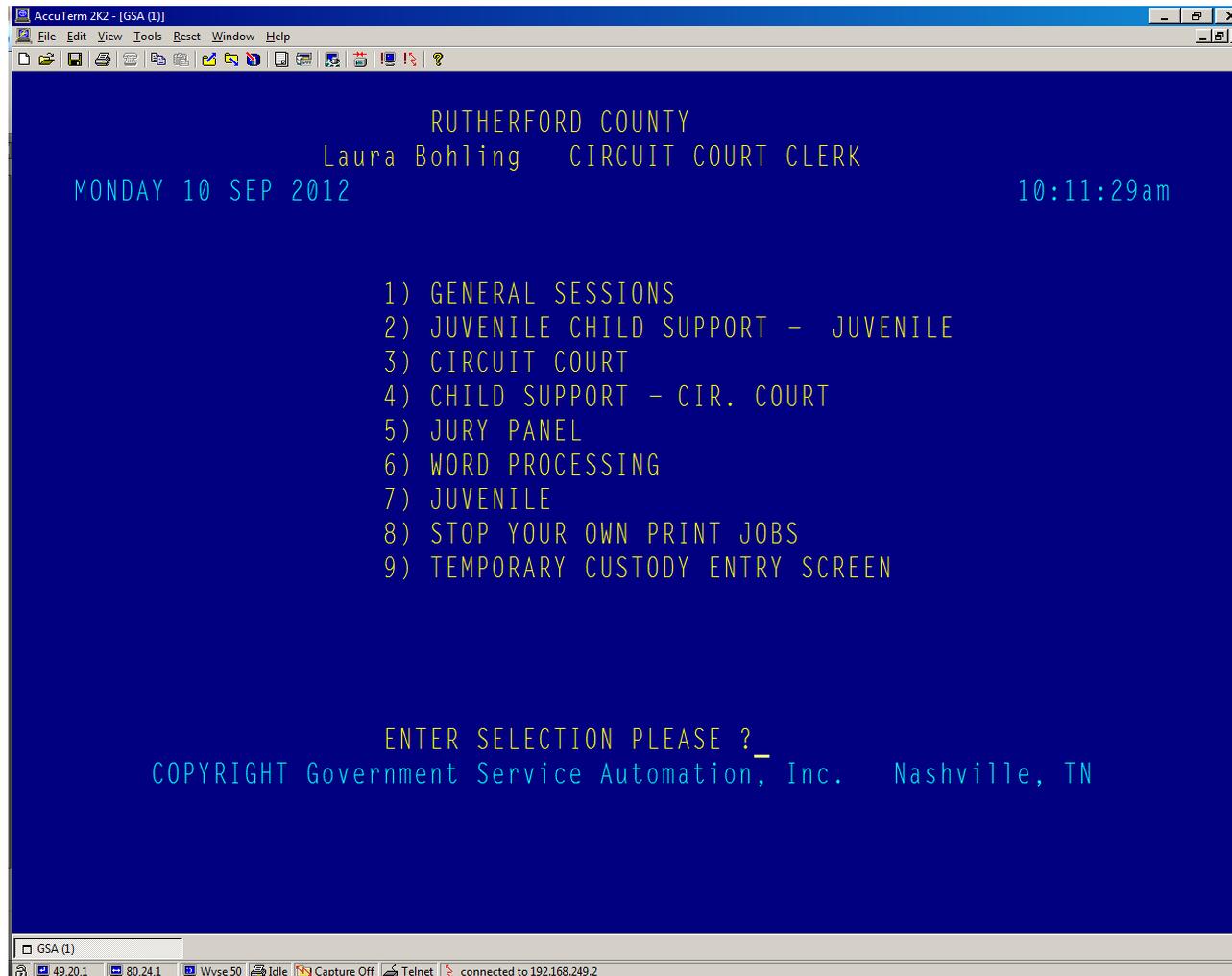
- Pick Database – a Unix-like hierarchy of directories, sub-directories, and files
- Pick databases do not require an operating system, although its modern counterpart, UniVerse, can link to a Windows-based environment.
- Data integrity, rather than being controlled by the system, is controlled by the applications developed through Pick programming and the discipline of the programmers.
 - If the programmers don't track all their changes, it will be difficult to upgrade/change information later
- Data attributes are associated with the use, not the data itself
 - All data is stored as a character, even numbers

New Dawn Infrastructure

- The JustWare product suite was developed using the Microsoft .NET application framework. The decision to use the .NET framework provides scalability and flexibility on the broad array of Windows platforms.
- the SQL Server platform provides scalability, wide acceptance, and competitive pricing. Focusing exclusively on SQL Server means that functionality is built into database triggers and stored procedures, instead of into application code.
- Complete financials using industry standard GAAP
- Embedded SQL Server Reporting Service for highly configurable reports
 - Users can configure their own reports “on the fly” or have them delivered via email on a regular schedule



GSA MAIN PAGE (HOME)



NEW DAWN SUPPORT STAFF DASHBOARD

My Tasks

Name*	Agency*	Date
Chokie, Janet B. -021019	District Attorney's Office	02/01/2011

My Tasks*

1 of 3

Priority	Case	Type*	Status	Notes	Start*
1	Jon S Smith ~ Aggravated Assault	Document Review	Pending		07/16/2010 12:00 AM
2	Newman ~ Possession of Dangerous	Case Preparation	Pending		07/23/2010 11:57 AM
3	Jules M Hurst ~ Felony	Case Preparation	Pending		08/25/2010 03:52 PM

Case Summary | Case Notes | Case Filing Cabinet | Case Events | Case Correspondence | Case Tasks

Case Summary

1 of 2

Case Summary

Jon S Smith ~ Aggravated Assault

Court: 10-0987-F LocalID: 07-7-317-0000 Agency: District Attorney's Office

Law Enforcement: DR-34434

Type: Criminal Felony CaseID: 7-3171

Status: Open Status Date: 4/21/2010

Case Age: 1210 days

Case Attributes

Domestic Violence

Involvements

Primary Involvements

[Smith, Jon S Defendant, Notify](#)

Other Involvements

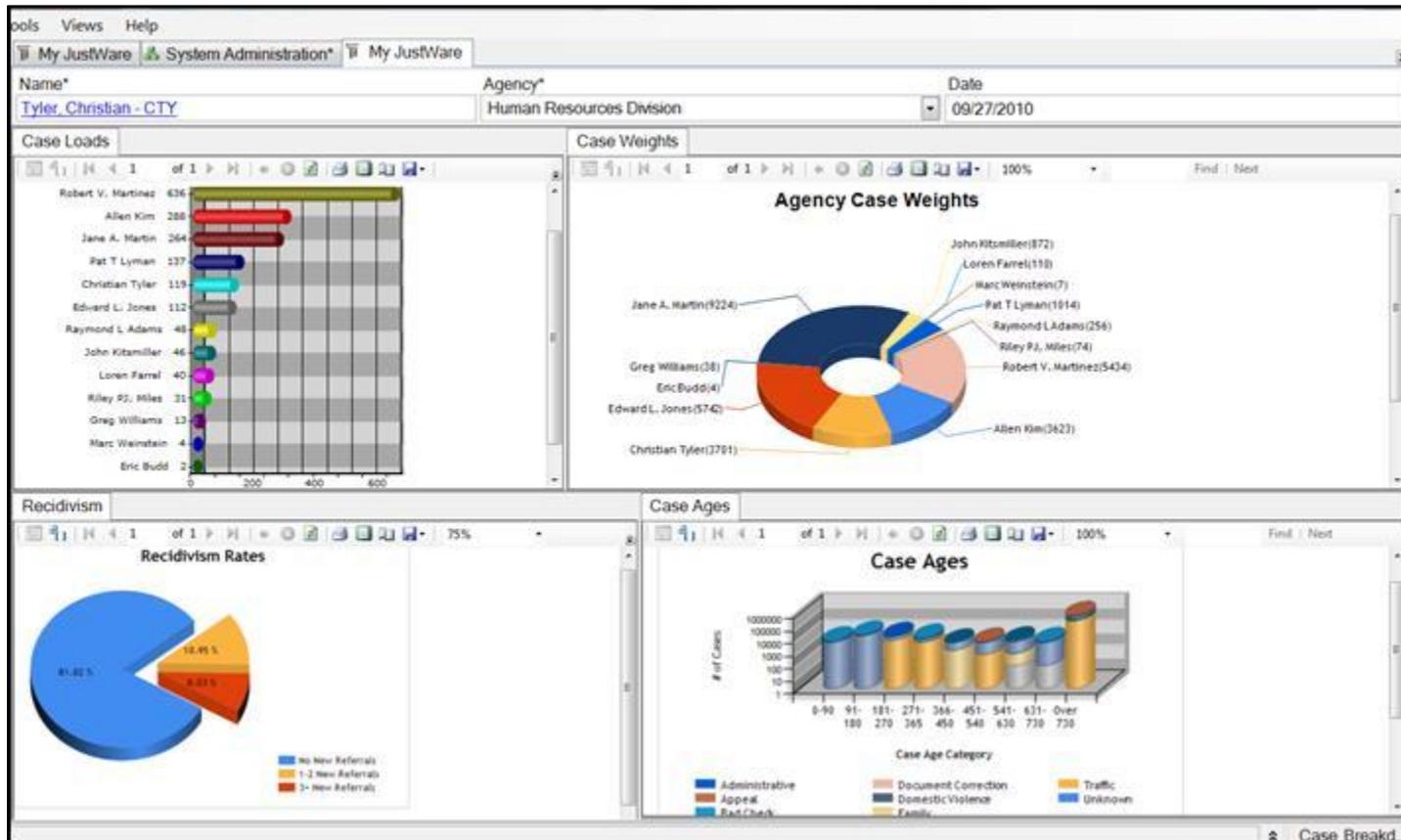
[Allen, John J. Victim, Notify](#)

Goodyear City Municipal Court (10-0987-F)

District Attorney's Office (07-7-317-0000)



NEW DAWN ADMINISTRATOR DASHBOARD



MENUS OR DASHBOARDS

GSA Menus

- Navigation is limited to what is presented on the screen at programming.
 - No customization based on task or job role
- All navigation is numerically keystroke driven
 - Type 1 for Menu option 1, or 5 for Menu option 5
 - Most staff memorize keystrokes instead of processes, such that if the menu changes, the staff misses steps

New Dawn Dashboards

- JustWare Dashboards are user customizable
 - During business intelligence discovery, user-specific dashboards are created based on what each person needs to do their work
- Dashboards can contain virtually any type of information, including (but not limited to):
 - Reports
 - Calendars
 - Daily Tasks
 - Embedded Webpages
 - Search Screens



GSA SEARCHING

	CAUSE	DEFENDANT	CHARGE	DOB	DT	FILED
1)	3062590101	SMITH,J KARLA	TRAFFIC - SPEEDING	06.29.64		
2)	3133650101	SMITH,JACK A.	POSS MARIJUANA	12.16.70		
3)	261475	SMITH,JACK CALVIN	DUI	12.26.57	09.10.08	
4)	261476	SMITH,JACK CALVIN	PROHIBITED WEAPON	12.26.57	09.10.08	
5)	261477	SMITH,JACK CALVIN	POSSESSION OF MARIJU	12.26.57	09.10.08	
6)	261478	SMITH,JACK CALVIN	POSSESSION OF DRUG P	12.26.57	09.10.08	
7)	120417	SMITH,JACKIE DON III	PUBLIC INTOXICATION	03.14.78	02.29.00	
8)	33282	SMITH,JACKIE K	ASSAULT	10.07.60	08.09.93	
9)	0-6230	SMITH,JACLYN M	PEDESTRIAN SOLICITIN	07.05.80	06.08.10	
10)	261587	SMITH,JACOB EMMITT	AGGRAVATED CHILD ABU	05.03.89	09.16.08	
11)	327195	SMITH,JACOB EMMITT R	POSSESSION LEGEND DR	05.03.89	09.04.12	
12)	293435	SMITH,JACQUELINE	CONSUMPTION OF ALCOH	12.06.91	10.25.10	
13)	153285	SMITH,JACQUES C.	ASSAULT	10.29.82	03.26.02	
14)	196424	SMITH,JACQUES C.	WORTHLESS CHECK UNDE		04.04.05	
15)	153280	SMITH,JACQUES C.	ASSAULT	10.29.82	03.26.02	
16)	286919	SMITH,JACQUES D.	LEAVING SCENE OF ACC	09.09.91	06.07.10	
17)	288887	SMITH,JACQUES D.	POSSESSION OF MARIJU	09.09.91	07.13.10	
18)	321215	SMITH,JACQUES D.	POSSESSION OF DRUG P	09.09.91	05.21.12	
19)	325308	SMITH,JACQUES D.	DRIVING ON SUSPENDED	09.09.91	08.10.12	
20)	314582	SMITH,JALEN D.	POSSESSION OF MARIJU	12.10.92	01.10.12	

<F>wd, (B)wd, (C)lear, (P)rint, (S)earch, (Q)uit # or #.#... _



NEW DAWN SEARCHING

The screenshot displays the JustWare Court application interface. At the top, there is a menu bar with 'File', 'Reports', 'Search', 'Tools', 'Views', and 'Help'. Below the menu is a 'Quick Search' section with a search box containing 'Jo Smith' and a magnifying glass icon. To the left of the main content area is a sidebar with various navigation options under categories like 'Actions', 'Search', 'Accounting Tools', 'Administrative Tools', and 'Utilities'. The main content area shows search results for 'Jo Smith'. It includes a search refinement box with 'Jo Smith' and checkboxes for 'Soundex Name Search' and 'Wildcard Search'. Below this, a summary states '9 Name record(s) and Over 100 Case record(s) found for 'Jo* Smith**'. Only the top 100 results are being displayed. The first result is for 'Smith, Joseph Indalecio' with a DOB of 07/11/1960. The second result is for 'Joseph Indalecio Smith ~ Obedience to Traffic Signs' with Court ID 24-01608-TR. The third result is for 'Smith, John O.' with a phone number 584-26-5633. The fourth result is for 'Joann Jones, John O. Smith ~ Civil Filing' with Court ID CIV1-2010-101. Each result includes a list of links for further details and actions.

JustWare | Court

File Reports Search Tools Views Help

Quick Search

Jo Smith

My JustWare

Actions

- New Name
- New Case
- Close Session

Search

- Case Quick Search
- Name Quick Search
- Name Search
- Document Quick Search
- Advanced Case Search
- Advanced Name Search

Accounting Tools

Administrative Tools

Utilities

Enter additional information to refine your search.

Jo Smith Soundex Name Search Wildcard Search

9 Name record(s) and Over 100 Case record(s) found for 'Jo* Smith**'
Only the top 100 results are being displayed.
Enter additional information to refine your search criteria.

[Smith, Joseph Indalecio](#) **DOB: 07/11/1960**
Smith, Joseph Indalecio NAMEID: 3537 Drivers License Number: 7657-21 DLSTATE: MP DOB: 07/11/1960 SEX: Male RACE: Chamorro
[Calendar](#) [Payments](#) [Payment Schedule](#) [Summary](#) [Name Intake Basic](#) [Name Information](#) [Details](#) [Document Routing](#) [Case Involvements](#)
[Intake](#) [Inline Tabbed](#) [Dallas Criminal Search](#) [Name Intake](#) [Juvenile Name](#)

[Joseph Indalecio Smith ~ Obedience to Traffic Signs](#) **Court: 24-01608-TR**
Traffic Payable Offenses - SPN Disposed Received: 07/31/2003 9 CMC 5202 ~ Obedience to Traffic Signs Occurred: 07/14/2003 CaseID: 3-TR
Defendant: **Smith, Joseph** Indalecio
[Notes](#) [Summary](#) [Details - Full](#) [Probate Case View](#) [Judgment](#) [Document Routing](#) [Tabbed New](#) [Investments](#) [Basic](#) [Details](#) [Disc](#)
[Civil View](#) [Civil and Family](#) [Civil Case Tabbed](#) [Judge Summary](#)

[Smith, John O.](#) **584-26-5633**
Smith, John O. NAMEID: 25022 Drivers License Number: 215451415 DLSTATE: Georgia Social Security Number: 584-26-5633 SEX: Male RACE: COLOR: Brown WEIGHT: 200 HEIGHT: 6'6"
[Calendar](#) [Payments](#) [Payment Schedule](#) [Summary](#) [Name Intake Basic](#) [Name Information](#) [Details](#) [Document Routing](#) [Case Involvements](#)
[Intake](#) [Inline Tabbed](#) [Dallas Criminal Search](#) [Name Intake](#) [Juvenile Name](#)

[Joann Jones, John O. Smith ~ Civil Filing](#) **Court: CIV1-2010-101**
Civil Disposed Received: 04/16/2010 CIVF1 ~ Civil Filing Occurred: 04/16/2010 In Favor of Defendant CaseID: 10-93 Law Enforcement Age: 2010-101 Attorney At Law Plaintiff Attorney
Plaintiff: **Jones, Joann** Dispo: In Favor of Defendant Defendant: **Smith, John** O.
[Notes](#) [Summary](#) [Details - Full](#) [Probate Case View](#) [Judgment](#) [Document Routing](#) [Tabbed New](#) [Investments](#) [Basic](#) [Details](#) [Disc](#)
[Civil View](#) [Civil and Family](#) [Civil Case Tabbed](#) [Judge Summary](#)



NEW DAWN ADVANCED SEARCHING

Jo Smith Name Search

Last Name	First Name	Middle Name	Prefix	Suffix
Smith	J			
Name Type	DOB	DL State	DL Class	Drivers License Number
	__/__/__			
Race	Gender	Hair Color	Eye Color	
Social Security Number	Bar Number	SPN #	Charter Number	

Search Results

1 of 16

<Search>

Last Name	First Name	Middle Name	Race	Sex	SSN	DL Num	DOB	Age	Hair	Eyes	Height	Weight
Smith	Jason	R					11/11/1980	30				
Smith	Jesse	S.	Chamorro	Male								
Smith	Jesse David		Caucasian	Male	487-54-8403		04/07/1980	30			6'6"	200
Smith	Jesus		Chinese	Unknown			06/24/1966	44				
Smith	Jinkim	A.	Chamorro	Female			01/18/1979	32				
Smith	Jinxia	I	Chamorro	Male								
Smith	John	O.	Caucasian	Male	584-26-5633	215451415			Brown	Brown	6'6"	200
Smith	John		African American	Male		3858-98	01/19/1970	41			"	
Smith	John	W					01/19/1980	31				
Smithly	John	J	Carolinian	Male	888-72-8787	XYZ 897	02/21/1962	48	Brown	Brown	6'2"	240
Smith	John											
Smith	John	Jacob			365-84-5254		07/24/1978	32				
Smith	Jon	Allan	Chinese	Male	114-15-5555	1880-1588	05/19/1964	46	Brown	Hazel	6'01"	215
Smith	Joseph	Indalecio	Chamorro	Male		7657-21	07/11/1960	50				
Smithwick	Joseph	Sisor	Filipino	Male		7658-50	05/22/1964	46				
Smithwick	Juan		Chuukese	Male			01/18/1988	23				



NEW DAWN NAME SPECIFIC DATA

Silverman, Sylvio Holiday Social Security Number **998-00-9989** DOB: **12/31/1979** Drivers License Number **D839389448**

Report View Collapsed

1 of 2 Find | Next

Name Information

Last Name: Silverman
 First Name: Sylvio
 Middle Name: Holiday
 Alias:
 Suffix:
 DOB ~ Age: 12/31/1979 ~ 31
 SSN: 998-00-9989
 DL Number: D839389448
 DL State: UT
 Gender: Male
 Race: Caucasian
 Hair Color: Red
 Eye Color: Brown
 Height: 6'0"
 Weight: 220



Name Add Date: 8/19/2008

Address Phone Email

Address Type*	Address	City	State	Zip Code	Active Date	Cr
Mailing Address	888 Rose St	Bryan	Texas	75584	12/14/2010	Tyler, C
Work Address	12 Elm St	Bryan	Texas	75894	01/14/2010	Tyler, C
Home Address	5544 Easy St	College Station	Texas	74889	08/19/2008	William:

Attributes

Name Attribute*	Value
Outstanding Warran	

Case Involvements (Read-Only)

Case Title **Sylvio Holiday Silverman, Barry James Helfand ~ Grievance** Court Number **DIC1-2010-241** Involvement **Petitioner**

4 of 22

Case Title	Involvement	Court Number	Local ID	Case Status*	Case Type	Received Date*	Notify*
Sylvio Holiday Silverman, Walmart ~ Tort over	Plaintiff	2010CIV1-19		Disposed	Mental Health	02/08/2010	<input type="checkbox"/>
Bob K Ross ~ Fires to Clear Land	Witness	CRFLJ-2010-188		New Case	Criminal Felony	07/01/2010	<input type="checkbox"/>
Sylvio Holiday Silverman, Barry James Helfand	Petitioner	DIC1-2010-241		Open	Disciplinary Proce	10/12/2010	<input type="checkbox"/>
Sylvio Holiday Silverman, Carson James Cald	Petitioner	DIC1-2010-248		Open	Disciplinary Proce	10/18/2010	<input type="checkbox"/>
Sylvio Holiday Silverman ~ Assault With Dange	Defendant	CRFLJ-2010-52		New Case	Criminal Felony	10/21/2010	<input type="checkbox"/>



SEARCHING COMPARISON

GSA

- Searches can be performed based on the following criteria:
 - Case number
 - Name
 - DL#
 - Birthdate
 - Citation Number
- Searches are court specific
 - Unless the individual knows the specific court or docket number for their case, the search has to be performed independently in each court database

New Dawn

- JustWare is a “Google-like” search
 - Every category is a hyperlink to another part of the database
- JustWare can search all of the same items, and:
 - Advanced name search
 - Advanced case search
 - Document quick search
 - Any criteria that can be tracked in a record can be searched
- JustWare is a name specific
 - All affiliations or involvements are stored by the individual person’s name
- Identifying information can be highlighted in any part of the database based on the attributes of the name
 - Active Warrants can FLASH red
 - Outstanding balances
 - No check payment status



GSA CASE ENTRY, SCREEN 1

AccuTerm 2K2 - [GSA (1)]

File Edit View Tools Reset Window Help

MISDEMEANOR/FELONY CASE ENTRY

Cause #	FILING #	1) TYPE
2) DEFENDANT NAME		
3) DEFENDANT ALIAS		
4) DEFENDANT ADDR		
5) DEFENDANT CITY	6) STATE	7) ZIP
8) BIRTH DATE	9) RACE	10) SEX
11) HAIR	12) EYES	13) HGT
15) DL NO#	16) SS NO#	14) WGT
		17) PHONE #
18) CHARGE FILE DATE	19) COURT TIME	
20) DEFENSE ATTORNEY		
21) APPOINTED/RETAINED		
22) FEES WAIVED		
23) ARREST AGENCY		
24) ARREST DATE	25) OFFENSE DATE	
26) REVIEW DATE	27) MOTION DATE	
28) COURT DATE	29) DISPO DATE	34) DA
30) DISPOSITION	31) ABSTRACT DATE	
32) SUSP. DATE	33) JUDGE	

Enter a cause number

[Spacebar] | [Backspace]

GSA (1)

20,3,1 80,24,1 Wyse 50 Idle Capture Off Telnet connected to 192.168.249.2



GSA CASE ENTRY, SCREEN 2

```
AccuTerm 2K2 - [GSA (1)]
File Edit View Tools Reset Window Help
CAUSE # 206997 MISDEMEANOR ENTRY - SCREEN 2
31) CHARGE DRIVING ON SUSPENDED LICENSE - 1 OF 1
32) COMPLAINTANT TRUONG,J
33) BOND FORF/SCI FA 34) DISPO
35) BONDSMAN
36) BOND AMT
37) CITY, STATE ZIP
38) PGE-VOL DOCKET - -
39) VIOL. of PROBATION 40) DISPO
41) ALIAS CAPIAS 42) DISPO
43) CAPIAS ISSUED 44) DISPO
45) CAPIAS ISSUED 46) DISPO
47) CAPIAS BOND AMOUNT COMMENTS
48) EX./BENCH WAR.
49) EX./BENCH WAR. DISPO DESC
50) CITATION NO 51) STD DOCKET NO
52) VOP DISPO DATE 53) DA
ENTER # TO CHANGE, (T)OP, (E)ND, (P)LEA, (R)ETURN or <CR> :_
GSA (1)
60,23.1 80,24.1 Wyse 50 Idle Capture Off Telnet connected to 192.168.249.2
```



GSA CASE ENTRY, PLEADINGS

```
AccuTerm 2K2 - [GSA (1)]
File Edit View Tools Reset Window Help
MISDEMANOR CASE ENTRY
-- CASE PLEADINGS --          CAUSE # 206997
-----
1) FINE 2.00
2) DRIVING ON SUSPENDED LICENSE
3) REDUCED TO DRIVING W/O POSS. OF DRIVERS LIC.
4) PAY COURT COSTS
5) THIS 04.30.07 /S/ JUDGE DAVID LOUGHRY
6)
7)
8)
9)
10)
11)
12)
13)
14)
15)
16)
17) DEF HAS LICENSE. 08.29.05
18)
WHICH NUMBER DO YOU WISH TO CHANGE OR (R)ETURN :_
GSA (1)
49,23.1 80,24.1 Wyse 50 Idle Capture Off Telnet connected to 192.168.249.2
```



QUICKLY ADD NEW CASES

My Tasks

Name* Agency* Date

My Tasks*

1 of 3

Priority	Case	Type*	Status	Notes	Start*
1	Jon S Smith ~ Aggravated Assault	Document Review	Pending		07/16/2010 12:00 AM
2	Newman ~ Possession of Dangerous	Case Preparation	Pending		07/23/2010 11:57 AM
3	Jules M Hurst ~ Felony	Case Preparation	Pending		08/25/2010 03:52 PM

Case Summary Case Notes Case Filing Cabinet Case Events Case Correspondence Case Tasks

Case Summary

1 of 2 Find | Next

Case Summary

Jon S Smith ~ Aggravated Assault

Court: 10-0987-F LocalID: 07-7-317-0000 Agency: District Attorney's Office

Law Enforcement: DR-34434

Type: Criminal Felony CaselD: 7-3171

Status: Open Status Date: 4/21/2010

Case Age: 1210 days

Case Attributes

Domestic Violence

Involvements

Primary Involvements

[Smith, Jon S Defendant, Notify](#)

Other Involvements

[Allen, John J. Victim, Notify](#)

Goodyear City Municipal Court (10-0987-F)

District Attorney's Office (07-7-317-0000)



PLEADINGS FULL OF INFO

The screenshot displays a software interface with a table of notes and a text editor window. The table has columns for Note Type, Notes, Date Taken, Taken By, and Private. A red arrow points from the 'Notes' column of the 'Case Workers Only' row to a text editor window. The text editor contains a detailed narrative of an incident.

Note Type	Notes*	Date Taken*	Taken By	Private*
Misc. Case Notes	Here are some other notes. the other day my client came in	05/12/2010 08:25 PM	Stocks, Benjamin - DC11	<input type="checkbox"/>
Case Plan Notes	Here are some notes.	03/09/2009 08:31 AM	Willis, Larry - CF	<input type="checkbox"/>
Misc. Case Notes	Today I decided to take a different approach with Sylvio. His	05/13/2010 09:00 AM	Stocks, Benjamin - DC11	<input type="checkbox"/>
Case Workers Only	Joseph was already reaching for the pipe and 	06/30/2010 11:38 AM	Willis, Larry - CF	<input type="checkbox"/>

Text Editor

Joseph was already reaching for the pipe and vitamin bottle that had the marijuana in it. He gave them both to me. Officer Dan Brito of the Lone Tree Police Department arrived on scene and conducted a NIC test on the suspected marijuana. It tested presumptive positive for marijuana. I maintained the pipe and bottle containing the marijuana with me until I later booked it into the Lone Tree Police Department Evidence Vault. I issued Joseph summons # LTC 02202 for driving under suspension, the defective vehicle, the marijuana, and the pipe. Joseph called a friend and was picked up at the scene.

OK Cancel



ADD INVOLVED PARTIES

My JustWare | silverman | Sylvio Silverman | Sylvio Holiday Silv...* | Sylvio Holiday Silv...

Criminal Felony Disposed By Payment 2/24/2009 12:00:00 AM Case ID: 9-41 Court: CRIFS-2009-55 Sylvio Holiday Silverman ~ Theft

Case Type* Criminal Felony Status* Disposed By Payment Status Date* 02/24/2009 12:00 AM

Agencies and Involved Parties | Charges | Other | Calendar | Filing Cabinet | Judgment and Sentence | Case Summary

Agencies

1 of 3

Agency Type*	Agency*	Number	Lead*	Active	Notes
Court	Tribal Court	CRIFS-2009-55	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Auto-added
Prosecutor	District Attorney's Office		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Auto-added
Law	Department of Public Safety		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Auto-added

Case Involved Parties

1 of 4

Agency	Involvement*	Name*	Flag*	Active	Notes
District Attorney's Office	Prosecuting Attorne	Asper, Kevin A. - AAGKAL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Tribal Court	Judge	Lyman, Pat T - AJJTL	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
Department of Public S	Police Officer	David, Peter A - SAC	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
	Defendant	Silverman, Sylvio Holiday	<input type="checkbox"/>	<input checked="" type="checkbox"/>	



MULTIPLE TABS – WORK EFFICIENTLY

The screenshot displays a web-based application interface for case management. At the top, a red oval highlights the browser's tab bar, which contains several open tabs: 'Jill Francis Lee', 'Jessica Lin', 'Jessica Jones', 'case title', 'Emilio D Guerrero ~...', 'Narciso C Fitial ~...', and a partially visible 'P'. Below the tabs, the main content area shows a 'Case Summary' for a case titled 'Susan Schleisman ~ Civil Filing'. The case details include: Court: 10-0194, Agency: High Court of American Samoa, Type: Civil, CaseID: 10-160, Status: Disposed, Status Date: 7/21/2010, and Case Age: 117 days. The summary is divided into sections: 'Involvements' (listing primary and other parties like 'Schleisman, Susan Plaintiff', 'Law Offices of David A. Wiseman Counsel', 'Jones, Edgar Quitugua Jr. - JEQ Constable', and 'Jardine, Scott S - SJARD Judge'), 'Charges' (listing '1. CIVF1 - Civil Filing Occurred: 7/21/2010'), and 'Case Status History' (showing a timeline of events: Pending at 1:57:00 PM, Open at 2:07:00 PM, and Disposed at 2:11:00 PM on 7/21/2010). A 'Documents' section lists various filings such as 'R Complaint' and 'Notice of Appearance - Defendant' with their respective timestamps and notes. The left sidebar contains navigation options under 'Views', 'Search', and 'Accounting Tools'. The top navigation bar includes 'File', 'Reports', 'Search', 'Tools', 'Views', and 'Help'.



WORKFLOW AND BUSINESS RULES

The screenshot displays the Business Rule Editor interface. At the top, the title bar shows "My JustWare" and "System Administration". The main window is titled "Business Rule Editor" and contains the following elements:

- Navigation:** A toolbar with icons for navigation and editing, and a status "5 of 43".
- Start Type:** A dropdown menu set to "After Update".
- Workflow Name:** A text field containing "CIVIL DEMO SCRIPT - Civil Case Open Response Deadline - Notice - Hearing and service Request".
- Active:** A checked checkbox.
- Wait for Execution:** A checked checkbox.
- Workflow:** A central diagram titled "Sequential Workflow" showing a vertical flow of activities: "CivilCaseOpen" (parent container), "HearingGen", "ResponseDeadline", "NOticeToDefendan t", and "ServiceRequest".
- Activity Configuration:** A section below the workflow diagram, currently empty.
- Non-batched Workflows / Batched Workflows:** A section at the bottom left with a toolbar and a table for configuration.
- Execute For The Following Agencies:** A section at the bottom right with a list of agencies and checkboxes.

Activity Configuration Table:

Non-batched Workflows	Batched Workflows
case:Information	<input checked="" type="checkbox"/>

Execute For The Following Agencies List:

- Circuit Court
- Commercial Court
- Harris County Juvenile Court
- Hill County Court
- Law Enforcement Agency
- Probation
- Superior Court Staff
- Supreme Court



CASE ENTRY COMPARISON

GSA

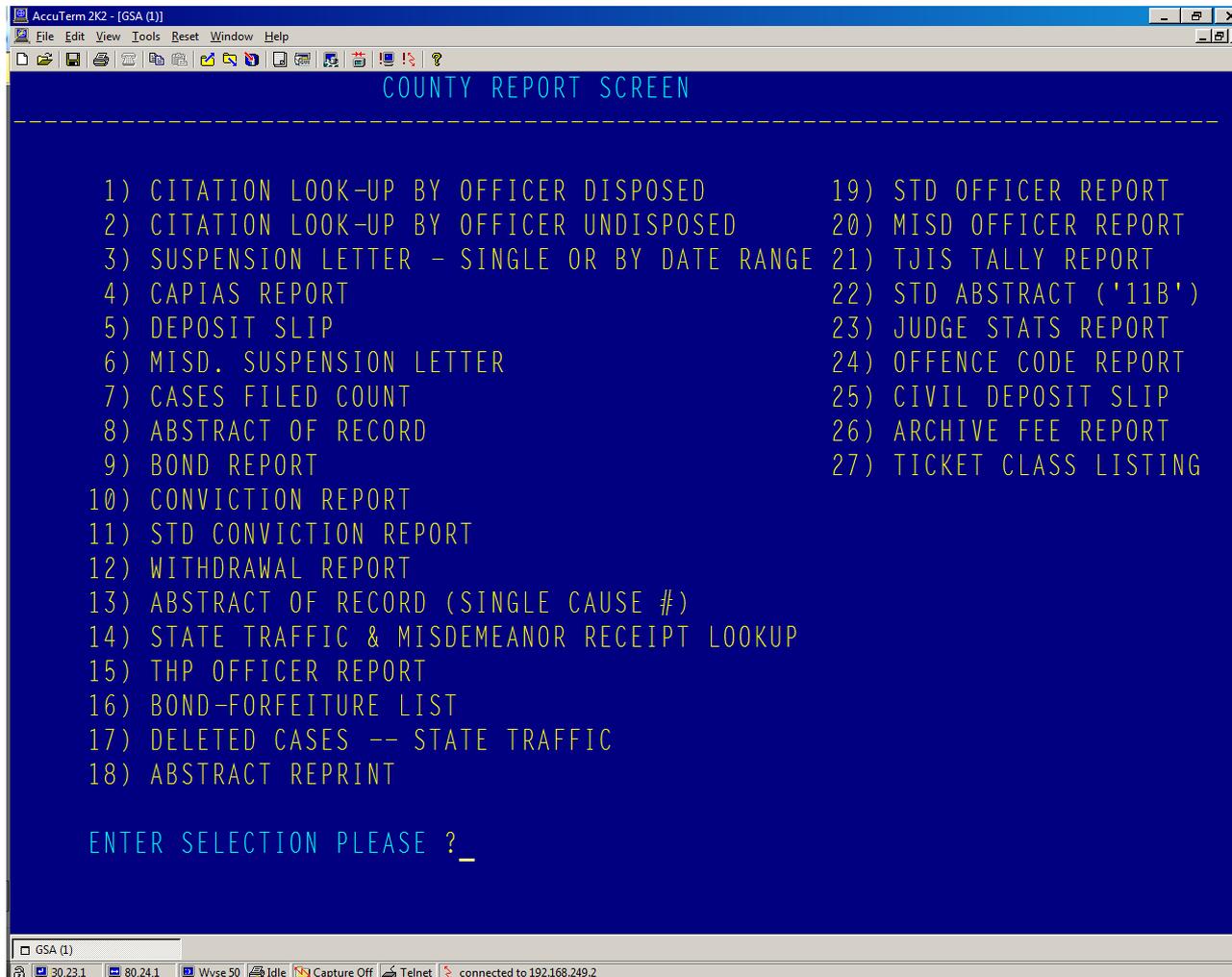
- Single Menu item in each court that drives New Case Entry.
- Cannot work on any other case while the New Case screen is up.
 - Must finish the whole case before moving to another screen
 - If not finished (like when a phone call comes in), lose all data
- Cannot be in the same case file as another person at the same time

New Dawn

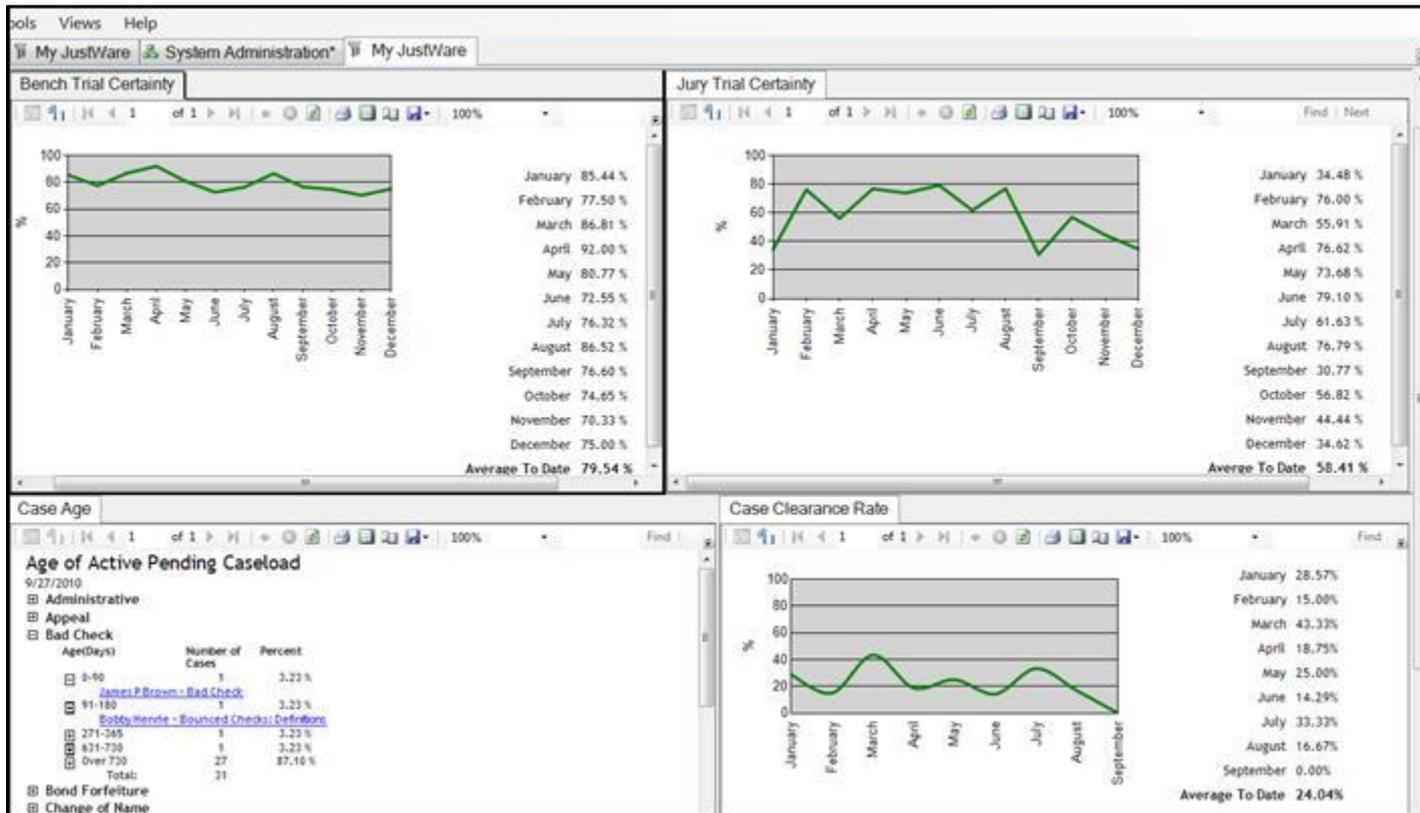
- Add a case from almost anywhere in the system
- Checks the Name information to link involvement across cases and courts
- Can apply Business Rules to case entry so that multiple steps are automatically completed/generated
 - New Case Entered
 - JustWare automatically generate the date for the hearing and a date for response
 - Generates Warrant
 - Sends a message to the SO for service



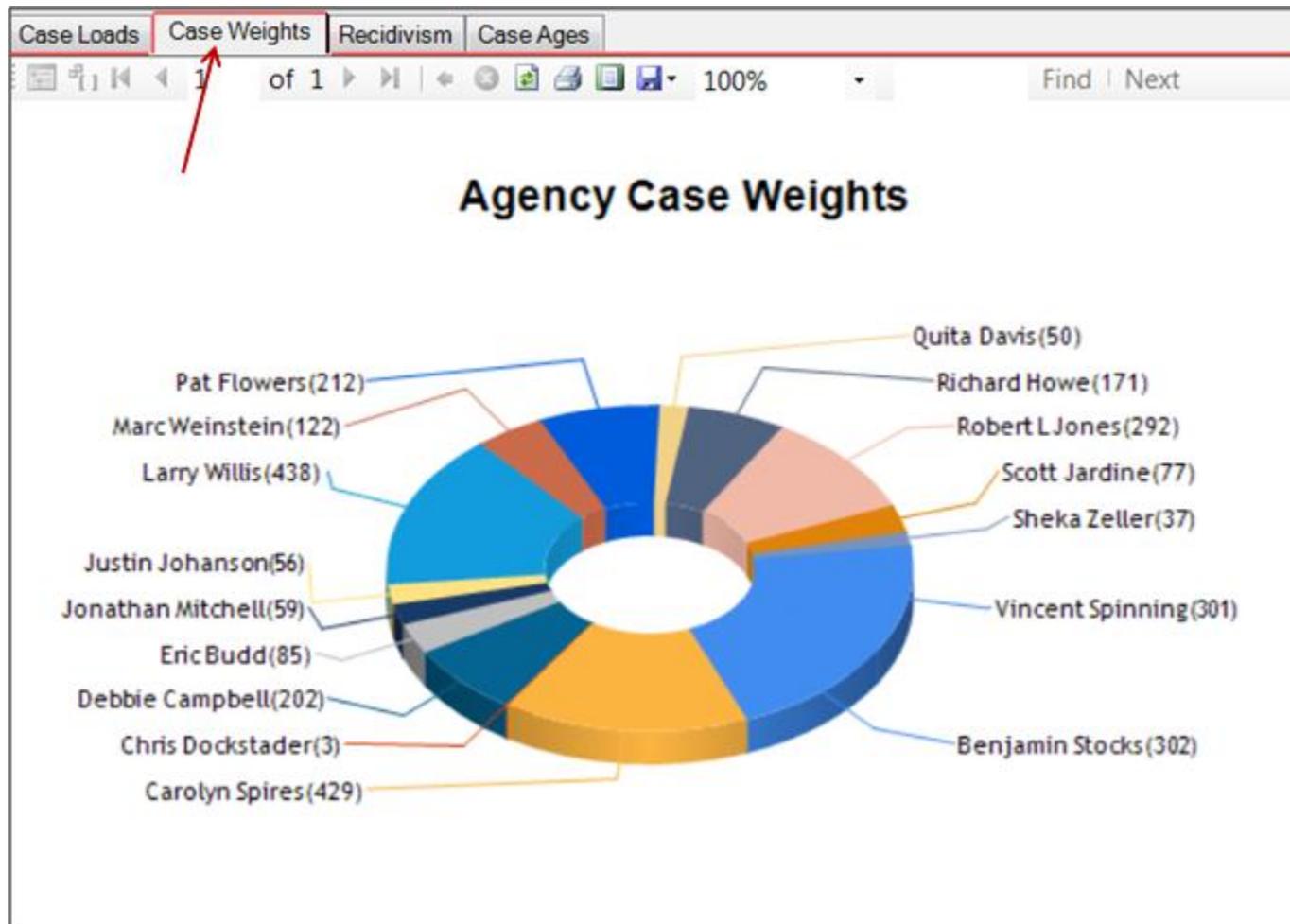
GSA REPORT MENU



COURTOOLS REPORT OPTIONS



CASE WEIGHT REPORT



STATS WITH LIVE DATA

JustWare | Prosecutor

File Reports Search Tools Views Help

Quick Search fred jones

My JustWare

Actions

Search

Accounting Tools

Administrative Tools

Utilities

System Reports

Start Date: 1/1/2012 End Date: 4/4/2012

Event Code Type: Event, Case Status, Document Event Type: -Complaint, - Complaint - Felon-

Event Status: Approved by Officer Supervisor Event Location: Bullhead City Justice Court, Pro

Case Status: Archived, Closed, Appeal, Decl Case Type: Abuse/Neglect, Case From Am

Group By: No Grouping

View Report

1 of 1 150% Find | Next

EVENT MATRIX Event Type	January 2012	February 2012	March 2012	April 2012	Total
Retain Until	99	110	110	96	415
Bench Trial	8	5	7	3	23
Victim Letter	7	20	19	2	48
Received	10	19	32	1	62
Open	6	23	27	3	59
Arraignment	5	12	25	4	46
Complaint-Information	6	15	19	3	43
Unknown Document	17	6	25	2	50
Speedy Trial Date	3	7	6	2	18
Pre-Trial Motions Due	4	4	5		13
Answer Filing Deadline	1				1
Criminal Subpoena	8	4	4	1	17
Discovery Packet	13	5	6	3	27
Closed	2	4	3	1	10
Case Preparation	2	1			3
Document Review	2				2
Start Investigation	3	4			7
Victim Rights Form Notify	4				4
Deposition	1		1		2
Interview	2				2
Video Hearing	1				1

System Reports



REPORT COMPARISON

GSA

- Reports are driven by the programmer or specific people with specialized access.
- No graphical interface or “live data” options
- Printing to dot matrix printer unless reports are redesigned for laser jet printers

New Dawn

- The [National Center for State Courts](#) developed CourTools to give courts the tools to measure success, according to the NCSC, by clarifying performance goals, developing a measurement plan and documenting successes.
- New Dawn Technologies was first to integrate the NCSC’s CourTools directly into the JustWare | Court case management solution.
- *Of the ten CourTools recommended by the NCSC, New Dawn Technologies has implemented six tools directly into the JustWare | Court case management solution.*
- Some reports include “live data” allowing the user to access the actual case records within the selected statistics and reports



FEATURES AVAILABLE ONLY IN JUSTWARE

- Internal Calendars
 - Specific to users, can include sorted data (by jurist, DA, or defendant, etc.)
- Internal Document Management
 - Exchange data with existing document management system
 - Scan/attach directly into JustWare
 - Multiple file formats including images, video and audio
 - Redaction with user rights association
- Public Access (JusticeWeb)
 - eFiling capable
 - Public viewing (of public information)
 - Access to ancillary agencies
- JustWare API
 - Allows our County OIT to develop unlimited interfaces with software or agencies of our choice
 - Applications include Sheriff's Office, THP, other municipal departments, probation, etc.



INTERNAL USER-SPECIFIC CALENDARS

My JustWare My JustWare

Name*
Williams, Greg - GKW
Agency*
Tribal Court
Date
02/01/2011

Calendar

Day
Week
Month

←
→
December 2010 - January 2011

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	Dec 26	27	28	29	30	31	Jan 1, 11
12/26		8:00am Arraignments 8:00am Preliminary H		8:00am Arraignments		8:00am Pretrial Motio	
	2	3	4	5	6	7	8
1/2		8:00am Arraignments 8:00am Preliminary H		8:00am Arraignments		8:00am Pretrial Motio	
	9	10	11	12	13	14	15
1/9		8:00am Arraignments 8:00am Preliminary H		8:00am Arraignments		8:00am Pretrial Motio 12:00pm Hearing	
	16	17	18	19	20	21	22
1/16		8:00am Arraignments 8:00am Preliminary H		8:00am Arraignments		8:00am Pretrial Motio	
	23	24	25	26	27	28	29
1/23		8:00am Arraignments 8:00am Preliminary H		8:00am Arraignments		8:00am Pretrial Motio 12:00pm Hearing - C	

My Active Cases by Status

1 of 1
Find | Next

- Collections 60 Days (1)
- Open (3)
- Pending (7)
- Ready To File (1)
- Sentencing (1)



INTERNAL DOCUMENT MANAGEMENT

My JustWare My JustWare costanza George Cleo Costanz...

Criminal Felony Disposed 12/11/2009 8:32:00 AM Case ID: 9-182 Court: CRFLJ-2009-175 George Cleo Costanza ~ Aggravated Assault Battery

Case Type* Status* Status Date* Received Date*

Criminal Felony Disposed 12/11/2009 08:32 AM 12/11/2009

Agencies and Involved Parties Charges Other Calendar **Filing Cabinet** Judgment, Sentence and Financials Case Summary

Filing Cabinet

5 of 5

Drag a column header here to group by that column.

Document Type*	Document Name*	Status	File Size	Notes	Date
Arrest Report	Arrest Report.pdf		87 KB		02/01/2011
Judgment and Commitment Order	J and C Order.docx			Added by EventEngineResult for	
Motion	virulajointmotion.pdf		43 KB	Motion to Continue	12/23/2009
Motion	Motion for Continuance.pdf		541 KB		02/01/2011
▶ Notice to Appear - Defendant	Notice to appear.docx		980 KB	Added by EventEngineResult for	



PUBLIC ACCESS (INCL. EFILEING)

The screenshot displays the JusticeWeb website interface. At the top, there is a navigation bar with the text "Active Cases" on the left and a "Welcome Justin Jay Vanderbeek!" message on the right, accompanied by a "Sign Out" button. Below the welcome message are links for "Change Username" and "Change Password". The main content area is divided into two columns. The left column, titled "Active Cases", lists three cases for Justin Jay Vanderbeek, each with a "Petition for Redetermination" status and a "Filed - Open Pending | Petitioner" status. Each case entry includes a list of actions: "Details", "Add a Case Narrative", "Add Attributes", "Add Request for Relief", "Append Case w/ Impound", "Info", "Case Feedback", "Case Update", "Close Case", and "Upload a File". The right column, titled "Requests", contains a list of services: "Add a Traffic Case", "Cache Valley Challenge (\$7.00)", "File a Civil / Small Claims Case", "File a Complaint", "File for a Divorce", "File Your Petition for Redetermination Online", "Request for Prosecution", and "Vermont Public Service Board Online Petition Filing". Below the requests is a section titled "What is JusticeWeb?" which explains that JusticeWeb is a link to online justice, offering e-discovery features and secure account access. The bottom of the page shows a browser status bar with "Internet | Protected Mode: Off" and a zoom level of "100%".

Active Cases

Welcome Justin Jay Vanderbeek! Sign Out

Change Username
Change Password

Sort By: [Dropdown]

Justin Jay Vanderbeek ~ Petition for Redetermination
Filed - Open Pending | Petitioner
Details | Add a Case Narrative | Add Attributes | Add Request for Relief | Append Case w/ Impound
Info | Case Feedback | Case Update | Close Case | Upload a File

Justin Jay Vanderbeek ~ Petition for Redetermination
Filed - Open Pending | Petitioner
Details | Add a Case Narrative | Add Attributes | Add Request for Relief | Append Case w/ Impound
Info | Case Feedback | Case Update | Close Case | Upload a File

Justin Jay Vanderbeek ~ Petition for Redetermination
Filed - Open Pending | Petitioner
Details | Add a Case Narrative | Add Attributes | Add Request for Relief | Append Case w/ Impound
Info | Case Feedback | Case Update | Close Case | Upload a File

RECARDOS SILVERMAN, Justin Jay Vanderbeek ~ THEFT BY SHOPLIFTING
01CR4870-M-08 | Open | Petitioner
Details | Add a Case Narrative | Add Attributes | Add Request for Relief | Append Case w/ Impound
Info | Case Feedback | Case Update | Close Case | Upload a File

Downloads:

- Packet 1.zip 769 KB [Activation: 2/14/2011]
- Packet 2.zip 769 KB Key: SOKmCK25pOUT1 [Activation: 4/22/2011]
- Packet UZ.zip 668 KB [Activation: 4/22/2011]
- Packet 2256.zip 101 KB Key: SyXDDJ1ghBDFD [Activation: 4/22/2011]
- Packet 7z.7z 49 KB [Activation: 4/22/2011]
- Packet 7z256.7z 49 KB Key: d4EBxqysiVheh [Activation: 4/22/2011]

Requests

- Add a Traffic Case
- Cache Valley Challenge (\$7.00)
- File a Civil / Small Claims Case
- File a Complaint
- File for a Divorce
- File Your Petition for Redetermination Online
- Request for Prosecution
- Vermont Public Service Board Online Petition Filing

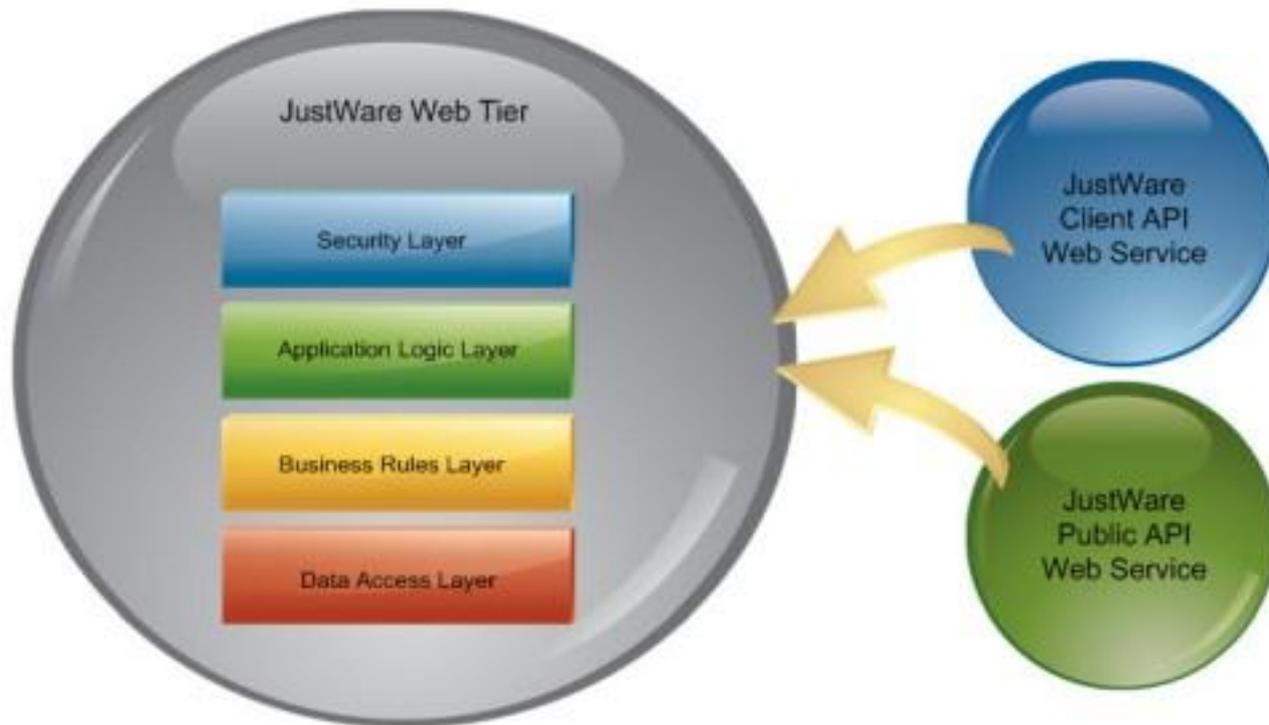
What is JusticeWeb?

JusticeWeb is your link to online justice. Through JusticeWeb's e-discovery feature, you can sign in to a secure account and purchase e-discovery all with just a few clicks of the mouse.

Internet | Protected Mode: Off 100%



CREATE OUR OWN DATA EXCHANGES



JUSTWARE JUST DOES ...

Where do New Dawn's customers save time and money by using JustWare?



staff



Staff efficiency reduces need to hire new staff

paper



Less paper generated to manage cases

reports



Less time is spent generating reports

data entry



Faster, more accurate data entry



14 hours
saved monthly per person on average

50%
time reduction in report generation

66%
reduction in case entry time

